

संजय सिंह

सचिव

SANJAY SINGH
SECRETARY

Tel : 011-23742133

Fax : 011-23742546

Email : secy-arp@nic.in



सत्यमेव जयते

भारत सरकार, R.P.G., 2.12.21
कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय, (54)
प्रशासनिक सुधार और लोक शिकायत विभाग,
सरदार पटेल भवन, संसद मार्ग,
नई दिल्ली-110001

GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES & PENSIONS,
DEPARTMENT OF ADMINISTRATIVE REFORMS
& PUBLIC GRIEVANCES
SARDAR PATEL BHAWAN, SANSAD MARG,
NEW DELHI-110001
25-11-2021

No. A - 54/20/21-G/A-DARPG (e7280)

Namaskar,

As you would know that December 25 is celebrated as Good Governance Day. This year Government has decided that the December 20-26, 2021 would be celebrated as Good Governance Week under the Azaadi Ka Amrut Mahotsav (AKAM). This Good Governance Week would symbolize the strides made by India in promoting citizen centric governance and improving service delivery in consonance with the AKAM celebrations to commemorate 75 years of progressive India.

The Department of Administrative Reforms and Public Grievances (DARPG) Government of India is the nodal department to coordinate celebrations of Good Governance Week with other Ministries and State Governments. Since the Ministry of Culture is the coordinating AKAM, the letter received from Ministry of Culture on the basic strategies to be adopted in the AKAM is enclosed as Annex 1.

A Nation-wide campaign for Redressal of Public Grievances and Improving Service Delivery titled "Prashasan Gaon Ki Aur", is planned to be an important plank of week long events under Good Governance Week. Since such similar activities under different nomenclature are regular undertaken in most of the States through District Collectors, during this week it is planned that District Collectors would organize special camps/ events at Tehsil Headquarters/ Panchayat Samitis etc. to resolve public grievances and for service delivery. The pendency of State Grievances on CPGRAMS portal is enclosed at Annex 2 which also is required to be taken up in the Good Governance Week activities. More number of similar activities can be included by the States during this Good Governance Week. Further, an AKAM logo has been developed by the Ministry of Culture which would be required to be displayed prominently in all the events held during the week.

You are kindly requested to curate necessary programs suitable for inclusion under the week long events. Towards this a Nodal Officer for the State is required to be designated, who would coordinate the activities in the state, as well as with the DARPG. The Nodal Officers details may kindly be shared with Smt. Jaya Dubey, Joint Secretary DARPG (jaya.dubey@nic.in) tele: 011-23360208. DARPG would operationalize a Good Governance Portal, which would be required to be populated by individual District Collectors to record progress of Districts achieved in the week. Login ID's and Passwords for all Nodal Officers and District Collectors would be provided.

The first preparatory meeting on the "Good Governance Week" activities to be taken up by State/ UT Governments has been convened by video conferencing on November 29, 2021 at 3 pm. A video link for the meeting is being sent separately. You are requested to kindly make it convenient to attend the meeting.

with regards,

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Yours sincerely,

(Sanjay Singh)

All Chief Secretaries of States/ UT's



All States/Uts
Pending Grievances as on 23-11-2021

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S. No.	Name of Organisation	Pending
1	Government of Madhya Pradesh	114369
2	Government of Bihar	88886
3	Government of Uttar Pradesh	76702
4	Government of West Bengal	73901
5	Government of Maharashtra	72040
6	Government of Karnataka	50175
7	Government of Andhra Pradesh	36874
8	Government of Assam	35680
9	Government of Punjab	33831
10	Government of Odisha	31348
11	Government of Uttarakhand	29343
12	Government of Tamil Nadu	26748
13	Government of Haryana	24826
14	Government of Gujarat	17731
15	Government of Himachal Pradesh	17006
16	Government of Jharkhand	14572
17	Government of Kerala	11251
18	Government of Jammu and Kashmir	10910
19	Government of NCT of Delhi	9464
20	Government of Rajasthan	6130
21	Government of Manipur	2142
22	Government of Goa	1863
23	Government of Chattisgarh	1657
24	Government of Meghalaya	1582
25	Government of Arunachal Pradesh	1089
26	Government of Mizoram	872
27	Government of Nagaland	501
28	Government of Union Territory of Ladakh	383
29	Government of Puducherry	367
30	Government of Sikkim	346
31	Government of Union Territory of Chandigarh	343
32	Government of Tripura	323
33	Government of Andaman & Nicobar	80
34	Government of Telangana	52
35	Government of Union Territory of Daman & Diu	39
36	Government of Union Territory of Dadra & Nagar Haveli	31
37	Government of Union Territory of Lakshadweep	6
	Total	793463



HIMACHAL PRADESH STATE ELECTRICITY BOARD LIMITED
(A State Govt. undertaking)

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आज़ादी का
अमृत महोत्सव



Registered office : Vidyut Bhawan, HPSEBL, Shimla-171004(H.P.)
GST No. : HPSEBL 02 AACCH4894EHZB
Telephone Number : 0177-2803600, 2801675(Office), 2813563(Fax)

Corporate Identity Number : U40109HP2009SGC031255
Website address : www.hpseb.in
Email : md@hpseb.in & dirf@hpseb.in

Endst. No. HPSEBL (SECTT)/R&E/Govt.Instt.-/2021- 58930 - 59130 dated:- 14-12-21

A Copy of above Notification No.RPGD-A (4)-1/2018 dated 03 XDec,2021 is forwarded to the following for information and necessary action to :-

1. All the Chief Engineers in HPSEB Ltd.(i/c M.D BVPLC) Jogindernagar
2. The Chief Accounts Officer/Chief Auditor, F&A Wing HPSEB Ltd., Shimla-4.
3. All the Superintending Engineers in HPSEB Ltd. (i/c.SE-IT).
4. The Land Acquisition Officer, HPSEBL Mandi/Shimla.
5. The Special Private Secretary/Sr.PS/PS to Managing Director/Directors/
Executive Director (Pers.) in Board Secretariat HPSEBL.
6. All the Dy./Under Secretaries in Board Secretariat HPSEB Ltd
7. The Secretary, Consumer Grievances Redressal Forum (CGRF) HPSEBL
Kasumpti Shimla-9.
8. All the Sr. Executive Engineers/Resident Engineers in HPSEB Ltd.
9. The Dy. Director (Pers.) IR/ Joint Director (PR.) in HPSEBL in Board Secretariat.
10. All the Section Officers in Board Secretariat HPSEB Ltd. Shimla-4.
11. Guard file.

DA:-As above.

104 13-12-21
Under Secretary (R&E),
H.P. State Electricity Board Ltd.
Vidyut Bhawan, Shimla-4.