

**CONSUMERS GRIEVANCES REDRESSAL FORUM AT
KASUMPTI, SHIMLA-9.**

Complaint No.:- 1453/2/23/16

Date of Admission:- 24.05.2023

**Quorum:- Er. Tushar Gupta, Chairman
Er. Vikas Gupta, Member**

In ref:-

M/s Arush Industries,
Jharmajri, Baddi,
District Solan (HP).

Complainant

V/s.

HPSEBL & Others.

Respondents

1. The Executive Director (Pers.),
HPSEBL, Vidyut Bhawan,
Shimla-171004.
2. The Sr. XEN, (E) Division Barotiwala,
HPSEBL, Distt. Solan, (H.P.)
3. The Assistant Engineer,
Electrical Sub-Division
HPSEBL, Barotiwala,
District Solan (H.P.).

Respondents

Final hearing:- 20.06.2023.

Counsels:-

- | | |
|-------------|---|
| Complainant | 1. Sh. Rakesh Bansal, (Authorized Representative) |
| Respondent | 1. Sh. Anil Kumar God, Advocate |

Date of Decision:- 20.06.2023

Complaint No 1453/2/23/16

M/s Arush Insustries

Vs

Himachal Pradesh State Electricity Board Ltd and Ors

ORDER

Complaint has been filed under HPERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 by M/s Arush Industries, Plot No. 58, Himuda, BhatoliKalan, Barotiwala Tehsil Baddi, Distt. Solan-174103 bearing consumer ID.100012001983;

Matter was listed today for first time for admission hearing;

As informed by Complainant and seen from record, matter concerns billing dispute. In accordance with code 5.7 of HP Electricity Supply Code 2009, the Complainant is required to approach the licensee in the first instance for redressal of its billing dispute by the licensee;

In view of the ibid extant provision of Regulations, Complainant consents for seeking redressal of the billing dispute in the first instance by the Distribution Licensee. The Counsel for Respondent also consents;

On aforesaid terms, the Complainant is directed to approach the Distribution Licensee under Regulation 5.7 of HP Electricity Supply Code, 2009 for redressal of its billing dispute in the first instance;

The Respondent HPSEBL is accordingly directed to consider this instant complaint, which may be treated as Representation, to be decided by Respondent within 10 days positively in accordance with provisions of ibid code 5.7 of the Supply Code, failing which the Complainant shall be at liberty to re-approach this Forum for redressal of balance of grievances, if any;

Present Complaint is disposed of on aforesaid terms.

Parties are left to bear their own costs.

Order is announced before the parties present today on 20.06.2023 at Shimla in open Forum.

Certified copies of these Order be supplied to the parties.

The Complainant along with this Order be consigned to record room for safe custody.

Dated:-20.06.2023

Place:- Shimla

Sd/-

(Vikas Gupta)
(Member)

Sd/

(Tushar Gupta)
(Chairman)

Notice

Registered
CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI SHIMLA-171009.

No.CGRF/Complaint No. 1453/2/23/16

Dated:-

M/s Arush Industries,
Jharmajri, Baddi,
District Solan (HP).

Complainant

V/s.

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Electrical Sub-Division
HPSEBL, Barotiwala,
District Solan (H.P.).

Respondents

The Certified copy of final order dated 20.06.2023 passed by the Hon'ble Forum in the aforesaid complaint is enclosed find herewith for further necessary action at your end please. The compliance be reported/ intimated within one month after the receipt of order in the office.

DA:-As above.

Secretary,
Consumers Grievances Redressal Forum,
HPSEBL, Kasumpti Shimla-9.