

**M/s Aqua Parental  
V/s  
HP State Electricity Board Ltd & Others.**

**ORDER**

- (1) Complaint has been filed under regulations 17 of the HPERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, by M/s Aqua Parental, Village Khari, Mauza Ogli, Sadhaura Road, Kala Amb, Tehsil Nahan, District Sirmour (HP);
- (2) Complainant is a consumer of the HP State Electricity Board Ltd, bearing consumer ID No.100012002304 and the HP State Electricity Board Ltd is the Respondent herein;
- (3) In terms of the Orders passed by the Forum on 21.12.2024, matter was listed today for the intimation by the parties to the Forum on the status of amicable settlement between the parties;
- (4) Today the Complainant has filed an Application for withdrawal of the instant complaint on grounds that the Respondent has orally undertaken to redress the grievance by way of settlement. Counsel for Complainant who is present today prays that because the undertaking by the Respondent is oral in nature, therefore it may be permitted to approach the Forum in future if the grievance is not redressed by the Respondent;
- (5) Application along with prayers, as above are allowed;
- (6) Complainant is permitted to withdraw the instant complaint with liberty to approach the Forum in future by way of fresh complaint for balance of grievance, if any, remaining unsettled;

On aforesaid terms the complaint is disposed as withdrawn.

Order is announced before the parties present today on 30.12.2024 at Shimla in open Forum.

Parties are left to bear their own cost.

Certified copies of this Order be supplied to the parties. The complaint alongwith this Order be consigned to record room for safe custody.

**Date: 30.12.2024**

**Place: Shimla**

--Sd--  
**(Vikas Gupta)**  
**(Member)**

--Sd--  
**(Tushar Gupta)**  
**(Chairman)**

**CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI,  
SHIMLA-9.**

**Complaint No.: - 1421/202408/22**

**Date of Admission: -28.08.2024**

**Quorum: - Er. Tushar Gupta, Chairman  
Er. Vikas Gupta, Member**

**In ref:-**

M/s Aqua Parental Village  
Khari Mauza Ogli Sahgaura  
Road Kala Amb Tehsil Nahan  
Distt Sirmour (HP).

**Complainant**

**V/s.**

HPSEBL & Others.

**Respondents**

1. The Executive Director (Pers.),  
HPSEBL, Vidyut Bhawan,  
Shimla-171004.
2. The Sr. Executive Engineer,  
Electrical Division, HPSEBL  
Nahan Distt Sirmour.
3. The Assistant Engineer,  
Electrical Sub-Division  
HPSEBL, Kala Amb,  
District Sirmour (H.P.)

**Respondents**

**Final hearing:- 30.12.2024.**

**Counsels:-**

Complainant 1. Sh. O.C. Sharma, Advocate

Respondent 1. Nil

**Date of Decision: -30.12.2024**

**Notice**

**Registered**

**CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI SHIMLA-171009.**

**No. CGRF/Complaint No. 1515/202408/26**

**Dated:-**

M/s Aqua Parental Village  
Khari Mauza Ogli Sahgaura  
Road Kala Amb Tehsil Nahan  
Distt Sirmour (HP).

**Complainant**

**V/s.**

HPSEBL & Others.

**Respondents**

**Complaint No. 1515/202408/26**

1. The Executive Director (Pers.),  
HPSEBL, Vidyut Bhawan,  
Shimla-171004.
2. The Sr. Executive Engineer,  
Electrical Division, HPSEBL  
Nahan Distt Sirmour.
3. The Assistant Engineer,  
Electrical Sub-Division  
HPSEBL, Kala Amb,  
District Sirmour (H.P.)

**Respondents**

The Certified copy of final order dated 30.12.2024 passed by the Hon'ble Forum in the aforesaid complaint is enclosed find herewith for further necessary action at your end please. The compliance be reported/ intimated within one month after the receipt of order in the office.

**DA:-As above.**

Secretary,  
Consumers Grievances Redressal Forum,  
HPSEBL, Kasumpti Shimla-9.