



**HIMACHAL PRADESH STATE ELECTRICITY BOARD LIMITED
(A STATE GOVERNMENT UNDERTAKING)**

REGISTERED OFFICE :- VIDYUT BHAWAN, HPSEBL, SHIMLA-171004 (H.P.)

CIN: U40109HP2009SGC031255GST NO:02AACCH4894EHZB

PHONE NO. : 0177-2656624

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No. HPSEBL/CE(Comm.)/SERC-31/2025-26- 1832-33

Dated: 31⁰⁵
2025

To

The Electricity Ombudsman,
Sharma Sadan,
Behind Keonthal Commercial Complex,
Khalini Shimla -2

Sub: Standards of Performance (SOP) reporting under HPERC (Distribution Performance Standard) Regulations, 2010 - Submission of SAIDI, SAIFI and CAIDI, CAIFI return for FY 2024-25(Qtr.-3).

Sir,

Enclosed please find herewith the Circle wise Reliability indices (SAIDI, SAIFI, CAIDI and CAIFI) for the FY2024-25(Qtr.-3) of the HPSEBL.

DA.: As Above

Yours Faithfully,

Chief Engineer (Comm.),
HPSEBL, Vidyut Bhawan,
Shimla- 171004.

Copy to

1. The Superintending Engineer (IT) for uploading the Reliability Indices on the website of HPSEBL.

DA.: - Sent through e-mail.

Chief Engineer (Comm.),
HPSEBL, Vidyut Bhawan,
Shimla- 171004

Reliability Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY24-25 3rd Quarter urban

Sr.No.	Name of Circle	Total Consumer Served (NT)	Interrupted Consumer (ΣNi)	Duration of sustained Interruptions (in Minutes) (ΣRi)	Total Number of Interruptions (ΣNo)	$\Sigma(Ri \cdot Ni)$	No* Ni	SAIDI	SAIFI	CAIDI	CAIFI
1	3	4	5	6	7	8	9	10	11	12	13
	Nahan	37857	32621	884	193	3639112	566952	96	14.976	6.41873	17.38015
	Solan	79315	79315	10223	594	27510101	847488	347	10.685	32.46076	10.68509
	Shimla	124052	67928	14326	397	31753326	923728	256	7.4463	34.37519	13.59863
	Rohru	16490	9857	1637	56	3002878	123847	182	7.5104	24.24668	12.56437
	Rampur	8676	0	0	0	0	0	0	0	#DIV/0!	#DIV/0!
	Dalhousie	27489	8474	701	30	3317468	124784	121	4.5394	26.58568	14.72609
	kangra	82162	46843	1425	175	2526338	350804	31	4.2696	7.201566	7.488931
	una	34377	7692	1364	42	1014355	40416	30	1.1757	25.09786	5.25429
	Hamirpur	40730	40730	5234	243	21863564	947023	537	23.251	23.08662	23.25105
	Mandi	67083	66993	14419	521	6233880	738854	93	11.014	8.437228	11.02877
	Bilaspur	22928	18703	889	82	3407817	353509	149	15.418	9.639972	18.90086
	Kullu	35594	16272	757	105	3590098	448304	101	12.595	8.008177	27.5512
		576754	395428	51859	2438	107858937	5465709	187	9.4767	19.73375	13.82226
Average SAIDI		187									
Average SAIFI		9.48									
Average CAIDI		20									
Average CAIFI		13.82226094									
									Minutes		
									Minutes		

Chief Engineer (Comm.)
HPSEBL, Vidyut Bhawan
Shimla-4

Reliability Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY24-25 3rd Quarter Rural											
Sr.No.	Name of Circle	Total Consumer Served (NT)	Interrupted Consumer ($\sum Ni$)	Duration of sustained Interruptions (in Minutes) ($\sum Ri$)	Total Number of Interruptions ($\sum No$)	$\sum (Ri * Ni)$	No* Ni	SAIDI	SAIFI	CAIDI	CAIFI
1	3	4	5	6	7	8	9	10	11	12	13
	Nahan	148278	145287	28021	2307	40046180	3520984	270	23.746	11.37358	24.23462
	Solan	204861	204861	55990	2426	115629088	3968450	564	19.371	29.13709	19.37143
	Shimla	121220	106699	21842	1260	33367032	3620247	275	29.865	9.216783	33.92942
	Rohru	71864	48954	9056	506	12827218	653620	178	9.0952	19.62489	13.35172
	Rampur	168961	120115	10411	1032	18189099	1809251	108	10.708	10.05339	15.06266
	Dalhousie	277617	204979	50075	2271	112420933	4998841	405	18.006	22.4894	24.38705
	kangra	294106	181112	27204	1330	60732434	3261027	206	11.088	18.62371	18.00558
	una	192612	89484	12695	664	13895544	719308	72	3.7345	19.31793	8.038428
	Hamirpur	216365	211238	37253	2168	83718080	5227440	387	24.16	16.01512	24.74672
	Mandi	299300	297925	109760	9978	68158711	10567192	228	35.306	6.450031	35.4693
	Bilaspur	136150	111585	16487	991	41646068	2277900	306	16.731	18.28266	20.4141
	Kullu	147309	93516	20487	496	35377914	1122012	240	7.6167	31.53078	11.99803
		2037817	1646686	379814	23891	604991984	39283401	297	19.277	15.4007	23.85603
Average SAIDI		297									
Average SAIFI		19.28							Minutes		
Average CAIDI		15									
Average CAIFI		23.85603148							Minutes		

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Reliability Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY24-25 3rd Quarter

Sr.No.	Name of Circle	Total Consumer Served (NT)	Interrupted Consumer (ΣNi)	Duration of sustained Interruptions (in Minutes) (ΣRi)	Total Number of Interruptions (ΣNo)	$\Sigma(Ri*Ni)$	No* Ni	SAIDI	SAIFI	CAIDI	CAIFI
1	3	4	5	6	7	8	9	10	11	12	13
	Nahan	186135	177908	28905	2500	43685292	4087936	235	21.962	10.686	22.9778
	Solan	284176	284176	66213	3020	143139189	4815938	504	16.947	29.722	16.947
	Shimla	245272	174627	36168	1657	65120358	4543975	266	18.526	14.331	26.021
	Rohru	88354	58811	10693	562	15830096	777467	179	8.7995	20.361	13.2198
	Rampur	177637	120115	10411	1032	18189099	1809251	102	10.185	10.053	15.0627
	Dalhousie	305106	213453	50776	2301	115738401	5123625	379	16.793	22.589	24.0035
	kangra	376268	227955	28629	1505	63258772	3611831	168	9.5991	17.514	15.8445
	una	226989	97176	14059	706	14909899	759724	66	3.347	19.625	7.81805
	Hamirpur	257095	251968	42487	2411	105581644	6174463	411	24.016	17.1	24.5049
	Mandi	366383	364918	124179.15	10499	74392591.13	11306046	203	30.859	6.5799	30.9824
	Bilaspur	159077	130288	17376	1073	45053885	2631409	283	16.542	17.122	20.1969
	Kullu	182903	109788	21244	601	38968012	1570316	213	8.5855	24.815	14.3032
		2855396	2211183	451140	27867	743867238	47211981	261	16.534	15.756	21.3515
Average SAIDI		261									
Average SAIFI		16.53						Minutes			
Average CAIDI		16									
Average CAIFI		21.3514548						Minutes			


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 Shimla-4