

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI, SHIMLA-9.

No. CGRF/Complaint No. 1444/2026/03/02

Dated:-

Complaint No.: - 1444/2026/03/02
Date of Admission: - 02.03.2026
Quorum: - Er. Harinder Thakur, Chairman.
Er. Madan Dhiman, Member.

M/s Ambuja Cement Ltd.
(Unit Suli & Rauri) Darlaghat
Tehsil Arki Distt. Solan HP .

Complainant

V/s.

1. The Superintending Engineer,
Electrical Circle Solna, HPSEBL,
Distt. Solan (HP).
2. The Assistant Executive Engineer
Electrical Sub-Divison,
HPSEBL, Darlaghat
Distt. Solan (HP).

Respondents

Complaint Regarding: -
Final hearing: -

24/06/2026

Present for: -
Complainant

1. Sh. Kulwant Chauhan, Advocate.
2. Sh. Virender Thakur, Deputy Manager

Respondent

1. Sh. Rajesh Kashyap, Advocate
2. Sh. Kamlesh Saklani, Deputy Secretary

Date of Decision: -

24.06.2026

Notice

Registered

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI SHIMLA-171009.

No. CGRF/Complaint No. 1444/2026/03/02

Dated:-

M/s Ambuja Cement Ltd.
(Unit Suli & Rauri) Darlaghat
Tehsil Arki Distt. Solan HP .

Complainant

V/s.

HPSEBL & Others.

Respondents

Complaint No. 1444/2026/03/02

1. The Sr. Executive Engineer,
Electrical Division,
HPSEBL, Baddi,
Distt. Solan (HP).

2. The Assistant Engineer,
Electrical Sub-Divison,
HPSEBL, Barotiwala,
Distt. Solan (HP).

Respondents

The Certified copy of final order dated 24.06.2026 passed by the Hon'ble Forum in the aforesaid complaint is enclosed find herewith for further necessary action at your end please. The compliance be reported/ intimated within one month after the receipt of order in the office.

DA:-As above.

Secretary,
Consumers Grievances Redressal Forum,
HPSEBL, Kasumpti Shimla-9.

Order

The present complaint was filed before this Forum on 02.03.2026.

During the proceedings, the Respondent-HPSEBL submitted that, pursuant to the consumer's request dated 11.08.2025 seeking permanent reduction of Contract Demand from 32,000 kVA to 26,000 kVA, the said reduction has been implemented in the HPSEBL billing system with effect from October/2025 as per the applicable HPERC Regulations.

The Respondent further submitted that the consequential adjustment of excess billed amount has been effected through sundry adjustment in the billing records. Relevant bills and supporting documents have been produced before the Forum.

The learned counsel for the complainant, after examining the compliance effected by HPSEBL, stated that the grievance raised in the complaint stands redressed and requested that the complaint be treated as withdrawn.

The Forum has considered the submissions of both parties and perused the material available on record. Since the relief sought by the complainant has been granted and the grievance stands duly redressed, no further cause of action survives for adjudication.

Accordingly, the complaint is disposed off as withdrawn, the Respondent having complied with relief claimed, the matter stands close.

Order is pronounced before the parties today on 24.06.2026.

Certified copies of this Order be supplied to the parties.

The complaint along with this Order be consigned to record room for safe custody.

Date:24.06.2026

Shimla

Sd/-
(Madan Dhiman)
(Member)

Sd/-
(Harinder Thakur)
(Chairman)