



CONSUMERS' GRIEVANCES REDRESSAL FORUM AT KASUMPTI, SHIMLA-9.

No. CGRF/Training-Tour/Mobile camp:-~~2019-20~~ 1051/60

Dated:- 27/1/22

To

The Chief Engineer(OP),North,
HPSEBL,Dharamshala,
Distt. Kangra(H.P).

Subject: - Mobility Schedule of Consumers Grievances Redressed Forum (CGRF).

Sir,

In order to comply with the standing directions of the Hon'ble Himachal Pradesh Electricity Regulatory Commission, it has been approved by the competent authority that Hon'ble Consumers' Grievances Redressal Forum (CGRF) will hold a day's Mobile-cum-Awareness camp on dt. 07.02.2022 in-between 10:00 AM to 2:00 PM at HPSEBL Rest House, Nurpur under Electrical Division Nurpur for grievances/awareness programme of the consumers. With a view to successful organization of said camp, you are, therefore, required to make all necessary arrangements in this regard and suitable directions be passed to your entire subordinate offices so that they should remain present during the programme, besides ensuring wide publicity through electronics / print media's about the camp for the general awareness as well as hearing of grievance among the stake-holders/ consumers .Owing to COVID-19, the necessary protocol be followed i.e. proper sanitation and social distances.

These instructions may be adhered to meticulously in letter and spirit.

IT Cell, HPSEBL, V.B. Shimla-4

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Secretary,
CGRF, Kasumpti,
Shimla-171009.

Secretary
27/1/22

Copy of above is forwarded to the following for information and necessary action to:-

1. The Spl.Private Secretary to Managing Director,HPSEBL,Vidyut Bhawan, Shimla-4
2. The Secretary, HPERC, Vidyut Aayog Bhawan, SDA Complex Block No.37, Kasumpti, Shimla-9.
3. All the Member(s) in this Forum.
4. The Private Secretary to the Chairman, CGRF.
5. The Executive Director (Pers), HPSEBL, Vidyut Bhawan, Shimla-4.
- ✓ 6. The Superintending Engineer (IT), HPSEBL, Vidyut Bhawan, Shimla-4.
7. The Dy. Director (Public Relation), HPSEBL, Vidyut Bhawan, Shimla-4.
8. The Superintending Engineer Operation Circle, HPSEBL, Kangra.
9. The Sr. Executive Engineer, Electrical Division, HPSEBL, Nurpur. He is required to reserve 1 set of HPSEBL, Rest House at Nurpur on 07.02.2022 for accommodating the officer of the Forum.

Notice Board in this office.


Secretary,
CGRF, Kasumpti,
Shimla-171009.