

CONSUMERS' GRIEVANCES REDRESSAL FORUM AT KASUMPTI, SHIMLA-9.  
No. CGRF/Training-Tour/Mobile camp:-2018-19:- 937-70 Dated:-01.09.18

To

The Chief Engineer (OP) South,  
HPSEBL, Vidyut Bhawan, Shimla-171004.

The Superintending Engineer,  
Operation Circle, HPSEBL, Solan.

**Subject: – Mobility Schedule of Consumers Grievances Redressed Forum (CGRF).**

Sir,

In order to comply with the standing directions of the Hon'ble Himachal Pradesh Electricity Regulatory Commission , it has been approved by the competent authority that Hon'ble Consumers' Grievances Redressal Forum (CGRF) will hold two(2) days Mobile -cum-Awareness camp w.e.f. 19<sup>th</sup> September,2018 to 20<sup>th</sup> September ,2018 in-between 11.00 AM to 4.00 PM with a lunch break of one hour 1.00 P.M to 2.00 P.M at HPSEBL Rest House , Nalagarh for listening to the grievances/ cases of the consumes' having Industrial concentration and large number of pending complaints especially in the industrial belt of Nalagarh,Baddi, Barotiwala & Parwanoo respectively. The complaints already registered in the Forum as well as new complaints including petty and routine issues will also be heard and decided.

With a view to successful organization of said camp, you are, therefore, required to make all necessary arrangements in this regard and suitable directions be passed to your entire subordinate offices under Operation Circle, HPSEBL, Solan that they should remain present themselves during the hearing, besides ensuring wide publicity through electronics / print media's about theses camps for the general awareness among the stake-holders/ consumers.

These instructions may be adhered to meticulously in letter and spirit.

Sd/-

(H.M. Bhardwaj),  
Secretary, CGRF,  
Kasumpti, Shimla-9.

**Copy of above is forwarded to the following for information and necessary action to:-**

1. The Secretary, HPERC, Vidyut Aayog Bhawan, SDA Complex Block No.37, Kasumpti, Shimla-9.
2. All the Member(s) in this Forum.
3. Private Secretary to the Chairman, CGRF.
4. The Executive Director (Pers), HPSEBL, Vidyut Bhawan, Shimla-4.
5. The Superintending Engineer (IT), HPSEBL, Vidyut Bhawan, Shimla-4.
6. The Dy. Director (Public Relation), HPSEBL, Vidyut Bhawan, Shimla-4.
7. The Addl. SEs/ Sr. XENs/ AEEs. / AEs under Opeation Circle, HPSEBL, Solan.
8. The Sr. Executive Engineer, Electrical Division, HPSEBL, Nalagarh. He is required to reserve all sets of HPSEBL, Rest House at Nalagarh w.e.f. 18<sup>th</sup> September, 2018 to 20th September, 2018 for accommodating the officer(s) of the Forum and its staff as well.
9. Sh. Rakesh Bansal, Sr. Vice President, Parwanoo Industries Association, Opp. SWCA, Industries Deptt. Sec.-I, Parwanoo.
10. The Nalagarh Industries Association. C/o Member Secretary, SWCA, Nalagarh, Distt. Solan H.P. Pin-174101.
11. Shri Tamer Singh, Superintendent Grade-II (Misc.) for his information. He is directed to keep ready the records of the courts cases pertaining to above areas.

**Notice Board in this office.**

Sd/-  
(H.M. Bhardwaj),  
Secretary, CGRF,  
Kasumpti, Shimla-9.