

Revised SBM Bill – Back Side

FOR ASSISTANCE AND REDRESSAL OF YOUR GRIEVANCES REGARDING :

Supply Interruption/failure of power supply/ Voltage fluctuation/Metering Problems including meter shifting Charges/Reconnection of Power supply, New Connections/extension of the Load etc.:-

1. Write to your concerned Sub-Division Officer or Sr. Executive Engineer or S.E. or Chief Engineer or M.D. of HPSEBL
2. You can approach directly to the Chairman, Forum for Redressal of Grievances.
3. If you are not satisfied with the action/decision of the Forum for Redressal of Grievance, You can approach the H.P. Electricity Ombudsman for redressal

CHAIRMAN FORUM FOR REDRESSAL OF GRIEVANCE, SDA COMPLEX, KASUM PTI, SHIMLA- 9. Ph.No:- 0177- 2626483/2626104	ELECTRICITY OMBUDSMAN SHARMA SADAN KHALINI SHIMLA- 2 Ph.No:- 0177-2624525
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4. HPSEBLs Toll Free Number for Complaints: 1800-180-8060

5. Mention your Account Number/K.No., while lodging complaint/ petition for prompt action.

HPERC Tariff and H.P. Govt. Subsidies

	TARRIF	Rs. /UNIT PER MONTH Subsidy Provided by H.P. Govt.	Subsidized Tariff
<u>DOMESTIC</u>			
<u>LIFELINE CONSUMPTION</u>			
0-60 units only	@ Rs.2.85	@ Rs.1.85	@ Rs. 1.00
<u>OTHERS</u>			
1-125 units	@ Rs.3.50	@ Rs.2.20	@ Rs. 1.30
126-300 units	@ Rs.4.40	@ Rs. 1.70	@ Rs.2.70
Above- 300 units	@ Rs.4.70	@ Rs.0.75	@ Rs. 3.95
Prepaid metering	@ Rs. 4.40	@ Rs. 1.70	@ Rs.2.70
<u>IRRIGATION AND DRINKING WATER POWER SUPPLY</u>			
For agriculture and allied activities, paid by individual/user group,			
Up to 20kw	@ Rs.3.50	@ Rs.2.50	@ Rs.1.00
Above 20kw(L.T. Category)	@ Rs.4.60	@ Rs.3.60	@ Rs.1.00

You can pay your bills by any of following modes

1. Online payment gateway at www.hpseb.com
2. Payment kiosk
3. Nearest Lok Mitra Kendra
4. HPSEBL Payment Counter

*Payment above Rs. 10,000/-shall be accepted only through Cheque/DD.

More information available on the website of HPERC i.e. www.hperc.org and HPSEB Ltd.

Website: www.hpseb.com

***SAVE ENERGY FOR NATION AND ALSO REDUCE YOUR BILL.**