

Himachal Pradesh State Electricity Board Limited

"A State Government Undertaking"

No:-HPSEBL/CESO&P/APDRP-Billing/HCL/Vol.-38/2014-5604-19 Dated:- 16/12/14

To

All Addl Superintending Engineers/Sr. Executive Engineers,
Under Operation Wing of HPSEBL

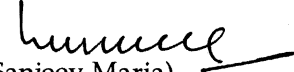
Subject: - Billing of all category of consumers above 20KW

Sir,

It has been observed by this office that some field offices are facing problem in reading the consumers meter through CMRI, having connected load above 20 KW. In this connection it is clarified that presently the energy meters installed for such consumers are either having auto reset feature on a fixed date or manually reset. In case of Auto reset on a fixed date (25th or 1st of every month), the consumer data is required to be down loaded after the auto reset date. As per the existing provision, data of History 1 is being sent for billing and if meter is read before reset date, the billing data of previous month shall appear in the bill. Auto reset date can be adjusted and software patch may be made available to the field offices if requested, to change the Auto reset date.

Further in case of manual reset, the data is required to be downloaded through CMRI after manual reset every month. However additional push of reset button will affect the period of billing data. The reset button of meters with manual reset are ensured to be resealed after reset every month to avoid wrong billing data due to unnecessary push of reset button. The reset provision of a meter (Auto/Manual) can be identified by the Reset history/Billing Date from the CMRI data of the meter.

This is for your information and further necessary action please.



(Er. Sanjeev Maria)

**Superintending Engineer (IT),
HPSEB Ltd., Vidyut Bhawan,
Shimla-4.**

Copy to

1. The Chief Engineer (OP) South/North/Central Zone for information please.
2. All the Superintending Engineer (OP) Circle under HPSEBL.



(Er. Sanjeev Maria)

**Superintending Engineer (IT),
HPSEB Ltd., Vidyut Bhawan,
Shimla-4.**