

# **HIMACHAL PRADESH STATE ELECTRICITY BOARD LIMITED**

(A State Government Undertaking)



**Registered Office**

Vidyut Bhawan, Shimla-171004 (H.P.)

**CIN**

U40109HP2009SGC031255

**GST**

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No. HPSEBL/CE (Comm.)/IT Cell/Billing Issues/Vol-III/2020

100/410

Dated:

06/11/20

To

All Assistant Engineers,  
Electrical Subdivision, HPSEBL.

**Subject: Implementation of change process in CRM.**

It is to inform that change process activities i.e. change of name, change of load/demand, change of supply voltage etc. which were earlier implemented in ISU, are now being implemented in CRM module of SAP ISU billing system and shall be made live on dated: 10.11.2020. After implementation of change process activities in CRM, S/Division offices will not be able to complete the pending files of change process initiated or processed in ISU module.

In view of above all Electrical S/division offices are requested to complete the pending files of change process on or before 09.11.2020 positively.

(Er. Ram Prakash)

Chief Engineer(Comm.),  
HPSEBL, Vidyut Bhawan,  
Shimla-4.

**Copy to following:**

1. The Chief Engineer (OP), South Zone/North Zone/Central Zone, HPSEBL Shimla/Dharamshala/Mand HPSEBL for information, please.
2. All Superintending Engineers, Operation Circle, HPSEBL.
3. All Senior Executive Engineers, Electrical Division, HPSEBL for information and further necessary action.

Chief Engineer(Comm.),  
HPSEBL, Vidyut Bhawan,  
Shimla-4.