

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI, SHIMLA-9.

No. CGRF/Complaint No. 1114/3/21/015

Dated:-

Complaint No.: - 1114/3/21/015
Date of Admission: - 17.08.2021
Quorum: - Er. Rakesh Kumar, Chairman.
Er. Vikas Gupta, Member.

Sh. Ashwani Sood,
S/o Late S. Om Prakash,
R/o VPO Nogli, Rampur,
Shimla. HP

Complainant

V/s.

1. The Executive Director (Pers.),
HPSEBL, Vidyut Bhawan,
Shimla-171004.
2. The Assistant Executive Engineer,
Electrical Sub-Division HPSEBL,
Taklech, Rampur, Distt. Shimla(HP).

Respondents

Final hearing:-

20.01.2022

Present for:-

Complainant

1. Miss Anubhuti Sharma

Respondent

1. A.E., ESD Taklech

Date of Decision: -

20.01.2022

ORDER

The present complaint came up for hearing today. The complainant advocate Miss Anubhuti Sharma intimated that grievance stands settled with respondent HPSEBL during their visit in o/o Assistant Engineer, E.S.D. Taklech on dt. 22.12.2021. The complainant advocate further stated that they don't want to pursue their complaint. The Assistant Engineer, ESD Taklech also stated that the issue stands resolved in reconciliation meeting with the complainant.

However, the complainant advocate demanded for restoration of the electricity connection with consumer ID 100000533160, as the electricity meter has been disconnected by HPSEBL. The Assistant Engineer, ESD Taklech submitted that as the meter stands permanently disconnected during February, 2021 and new meter can be installed in the premises within two days of application of new connection by complainant. The complainant agreed for codal formalities of new connection and further requested for early installation of meter.

In view of submissions made by the Respondent Board and complainant advocate, the present complaint is closed. The parties are left to bear their own costs.

The file is consigned to the record along with original copy of the order. The certified copy of order be kept in safe custody in the folder of order. Certified copies of this order be supplied to all parties.

Place: - Shimla

Dated: -20.01.2022

Sd/-

(Vikas Gupta)
(Member)

Sd/-

(Rakesh Kumar)
(Chairman)

Notice

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI SHIMLA-171009.
No. CGRF/Complaint No. 1114/3/21/015

Registered

Dated:-

Sh. Ashwani Sood,
S/o Late S. Om Prakash,
R/o VPO Nogli, Rampur,
Shimla HP.

Complainant

V/s.

HPSEBL & Others.

Respondents

Complaint No. 1114/3/21/015

1. The Executive Director (Pers.),
HPSEBL, Vidyut Bhawan,
Shimla- 171004.

2. The Assistant Executive Engineer,
Electrical Sub-Division HPSEBL,
Takleh, Rampur, Distt. Shimla (HP).

Respondents

The Certified copy of final order dated 20.01.2022 passed by the Hon'ble Forum in the aforesaid complaint is enclosed find herewith for further necessary action at your end please. The compliance be reported/ intimated within one month after the receipt of order in the office.

DA:-As above.

Secretary,
Consumers Grievances Redressal Forum,
HPSEBL, Kasumpti Shimla-9.