

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI, SHIMLA-09
No. CGRF/Complaint No. 1413/4/19/056

Complaint No.: - 1413/4/19/056

Date of Admission: - 05.11.2019

Quorum: - Er. Sanjay Dewan, Chairman.
Sh. K.S Dhaulta, Member.

Sh. Vikas Benal, S/o Sh. Mohan Lal,
Proprietor of M/s Vikas Mashroom
Farm, Barog Tehsil & Distt. Solan, HP.

Complainant

V/s.

HPSEBL & Others.

Respondents

1. The Executive Director (Pers.),
HPSEBL, Vidyut Bhawan,
Shimla-171004.
2. Assistant Engineer,
Electrical Sub-Division No.III HPSEBL,
Solan Distt. Solan (HP).

Respondents

Final hearing:-

17.09.2020

Present for:-

Complainant

1. Sh. O.C. Sharma, Advocate

Respondent

1. Sh. Anil Kumar God, Advocate
2. Er. Dinesh Kumar, A.E.

Date of Decision: -

17.09.2020

ORDER

1. The present complaint filed by the complainant regarding wrong billing and the demand notice dated 01.10.2019 whereby a demand regarding sundry charges amount has been raised. The said demand is stated to be raised on the basis of observation of internal audit party Nahan by way of applying HT tariff not charged in energy bills. The amount of sundry charges of Rs.4, 96,187/- has been depicted in the audit and the respondents vide demand notice dated 01.10.2019 has demanded on account of demand charges w.e.f from April 2016 to November 2017 and LVSS for Rs. 1419/- and electricity duty for Rs. 36375/- . The complainant alleged that demand of respondents is totally wrong illegal, arbitary, unjustified and in violation of tariff orders. The complainant placed on record the copy of demand notice dated 01.10.2019 and half margin report of internal audit party collectively as Annexure-C-1.
2. The Respondent Board in reply submitted that this Forum had passed an order in case no 1413/2/18/033 on dated 18.10.2018 whereby the respondent Board was directed to overhaul the account of complainant and raise the revised bill accordingly. The authorised representative of respondent board Assistant Engineer ESD No3 HPSEBL Solan placed on record the overhaul the account of complainant with calculation sheet. The copy of the same was provided to the complainant. The respondent submitted that as per direction of this Forum after overhauling the account of complainant and reconciling the payments already made, the balance total amount of revised demand is Rs. 48034/-. This revised demand has been communicated to the complainant vide letter dated 15.01.2020.
3. The Ld. Counsel for Complainant today after going thru the communication dated 15.01.2020 of the respondent issue to the complainant, did not contest it and agreed to dispose of the complaint accordingly
4. We have heard both the Parties and have gone through the case file carefully. The Respondent SDO Sh. Dinesh Thakur is present today. He placed on record the medical Report regarding home isolation and release thereof due to COVID-19. The last order

imposing cost of Rs. 1000/- for non-appearance and adjournment of the case is withdrawn, in view of the request and medical report of Respondent. The parties argued the case. The Respondent Board placed on record the statement of overhauled account of complainant, in compliance of earlier order of this Forum. The overhauled statement dated 15.01.2020 has now reduced the demand to Rs.178034/- and after reconciliation of account, the complainant is required to pay the balance revised demand amount of Rs. 48034/- (Forty Eight Thousand and Thirty Four only). At this stage the counsel for complainant prayed to allow to make payment of the balance amount of Rs. 48034/- in four equal monthly instalments, starting from October, 2020. The prayer allowed. The complaint is disposed of in aforesaid terms with a direction to complainant to pay the revised due demand in Four monthly instalments as committed today. In case of failure to deposit the due demand within four months, the respondent board shall be competent to take action against the complainant in accordance with relevant regulation on the matter.

5. The parties are left to bear their own costs. Announced before the parties present at Kasumpti, Shimla on 17.09.2020.

The File be consigned to record room after due completion. A copy of the order be kept in safe custody of folder of orders. The certified copy of these orders be supplied to both the parties.

Dated:-17.09.2020

Place:- Shimla

Sd/-
(K.S. Dhaulta)
Member

Sd/-
(Sanjay Dewan)
Chairman

Notice

Registered

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI SHIMLA-171009.
No.CGRF/Complaint No. 1413/4/19/056 **Dated:-**

Sh. Vikas Benal, S/o Sh. Mohan Lal,
Proprietor of M/s Vikas Mashroom
Farm, Barog Tehsil & Distt. Solan, HP.

Complainant

V/s.

HPSEBL & Others.

Respondents

Complaint No. 1413/4/19/056

1. The Executive Director (Pers.),
HPSEBL, Vidyut Bhawan,
Shimla-171004.

2. The Assistant Engineer,
Electrical Sub-Division No.III HPSEBL,
Solan Distt. Solan (HP).

Respondents

The Certified copy of final order dated 17.09.2020 passed by the Hon'ble Forum in the aforesaid complaint is enclosed find herewith for further necessary action at your end please. The compliance be reported/ intimated within one month after the receipt of order in the office.

DA:-As above.

Secretary,
Consumers Grievances Redressal Forum,
HPSEBL, Kasumpti Shimla-9.