

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI, SHIMLA-9
No. CGRF/Complaint No. 2224/1/23/01 **Dated:-**

Complaint No.:- 2224/1/23/01
Date of Admission:- 03.01.2023
Quorum:- Er. Tushar Gupta, Chairman.
Er. Vikas Gupta, Member.

In ref:-

M/s Vodafone Mobile Services Ltd.
Sh. Suraj Prakash S/o Sh. Joginder Singh
R/o Village Luhnu P.O Chandpur Tehsil Sadar
Distt. Bilaspur (HP). **Complainant**

V/s.

1. The Executive Director (Pers.),
HPSEBL, Vidyut Bhawan,
Shimla-171004.
2. The Assistant Executive Engineer,
Electrical Sub-Division, HPSEBL,
Kandroul, Distt. Bilaspur (HP)

Respondents

Final hearing:-25.04.2023

Counsels:-

Complainant	1. O.C. Sharma, Advocate
Respondent	1. Sh. Anil Kumar God, Advocate
	2. Er. Harnaam Singh, J.E.

Date of Decision: -25.04.2023

Order

Complaint, filed by Complainant M/s Vodafone Mobile Services Ltd. C/O Sh. Suraj Prakash, S/o Sh. Joginder Singh, R/o Village Luhnu, P.O Chandpur, Tehsil Sadar, Distt. Bilaspur (HP), bearing Consumer ID 100002045045, was listed today for final hearing/arguments;

Assistant Engineer on behalf of Respondent is present today. He informs that in accordance with regulation 5 of CGRF Regulations, the jurisdiction to determine the complaint of single part consumers does not lie with this Forum but lies with the additional Forum at M&T Circle, HPSEBL Bilaspur, established by Distribution Licensee under sub regulation (2)(i) of Regulation 5 of the CGRF Regulations;

After examining the HPERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations 2013, Forum finds that the jurisdiction of the complaint of consumers under single part tariff does not lie with it but lies with the additional Forum established at circle level.

The record clearly shows that the Complainant is a consumer of Respondent and is covered under single part tariff and therefore instant complaint lies with additional Forum established at M&T Circle, HPSEBL, Bilaspur (HP) - 174001;

Counsel for Complainant consents and prays that the complaint be sent by this Forum to the respective additional Forum to decide the same in accordance with law;

Prayer Granted.

In view of forgoing, this Forum directs the Registry/Secretary of this Forum that the instant complaint in Original be sent under Registered Post to the Superintending Engineer cum Chairperson of additional CGRF at M&T Circle, HPSEBL, Bilaspur 174001 (HP). under ibid Regulation 5 of the CGRF Regulations, for further deciding the matter by additional Forum in accordance with the law, after issuing due Notices to the parties in complaint;

Complainant is directed to pursue the matter in future with additional Forum, M&T Circle, HPSEBL, Bilaspur HP-174001;

The complaint is accordingly disposed on aforesaid terms.

Certified copy of order be furnished to parties including the additional Forum.

A Copy of complaint file, complete in all respect, be retained in Forum and consigned to record room for safe custody.

Dated:-25.04.2023

Place:- Shimla

Sd/-

(Vikas Gupta)
(Member)

Sd/-

(Tushar Gupta)
(Chairman)

Notice

Registered

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI SHIMLA-171009.

No. CGRF/Complaint No. 2224/1/23/01

Dated:-

M/s Vodafone Mobile Services Ltd.
Sh. Suraj Prakash S/o Sh. Joginder Singh
R/o Village Luhnu P.O Chandpur Tehsil Sadar
Distt. Bilaspur (HP).

Complainant

V/s.

HPSEBL & Others.

Respondents

Complaint No. 2224/1/23/01

1. The Executive Director (Pers.),
HPSEBL, Vidyut Bhawan,
Shimla-171004.
2. The Assistant Executive Engineer,
Electrical Sub-Division, HPSEBL,
Kandroun, Distt. Bilaspur (HP)

Respondents

The Certified copy of final order dated 25.04.2023 passed by the Hon'ble Forum in the aforesaid complaint is enclosed find herewith for further necessary action at your end please.

DA:-As above.

Secretary,
Consumers Grievances Redressal Forum,
HPSEBL, Kasumpti Shimla-9.