

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI SHIMLA-171009.

No. CGRF/Complaint No. 1454/202406/16

Dated:-

M/s Four M Propack Pvt. Ltd.
Village Katha, P.O. Baddi,
Distt. Solan (HP).

Complainant

V/s.

HPSEBL & Others.

Respondents

Complaint No. 1454/202406/16

Present for:-

- | | |
|-------------|--|
| Complainant | 1. Sh. Rakesh Bansal (Authorized Representative) |
| Respondent | 1. Sh. Rajesh Kashyap, Advocate |
| | 2. Sh. Kamlesh Saklani, Under Secretary Law. |

Dated:-05/09/2024

(Zimini Order)

(Previous date of listing: Nil).

Matter was listed today for first time for admission hearing.

Complainant submits that the matter is regarding overcharging of Demand Charges.

Forum finds from record that in the matter the Complainant has not approached the distribution licensee i.e. Respondent herein under code 5.7.2 of the HP Electricity Supply code, 2009, for the resolution of its dispute and has come directly to the Forum.

Forum observes that the Complainant may approach the Forum directly, but it shall not be fair without giving the Respondent opportunity for resolution of Complainant's dispute and that it is in the interest of justice that Complainant in the first instance approach the Respondent.

Thus, the Complainant is directed to approach the Respondent in the first instance.

Respondent is directed to decide the dispute on or before 24.09.2024. In the event the dispute remains unresolved, or partially resolved the Complainant shall be at liberty to approach the Forum for Redressal of its grievances/balance of grievances.

List on 24.09.2024 at 11:30 am.

Sd/-
(Anil Kumar Sharma)
(Member)

Sd/-
(Tushar Gupta)
(Chairman)