

OFFICE ORDER

Himachal Pradesh State Electricity Board Limited is pleased to transfer the Supervisory and Functional control of 24x7 Customer Care and Call Centre situated at the City Electrical Division office Complex at Municipal Corporation building, near HP High Court, Shimla-171001 to the Forum for Redressal of Grievances of Consumers, Block No. 8, SDA Commercial Complex, Kasumpti, Shimla-171009 with immediate effect.

The Addl Superintending Engineer/ Sr. Executive Engineer, City Electrical Division Shimla-171001 shall be responsible for the Operation and Maintenance (O&M) of the 24x7 Customer Care and Call Centre. The Superintending Engineer (IT), HPSEBL, Vidyut Bhawan Shimla-171004 shall be responsible for all technical assistance related to operation and network related issues with data center at Vidyut Bhawan Complex, Shimla-171004.

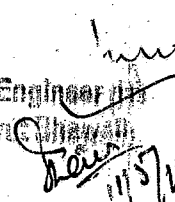
This bears approval of the Managing Director, HPSEB Limited.

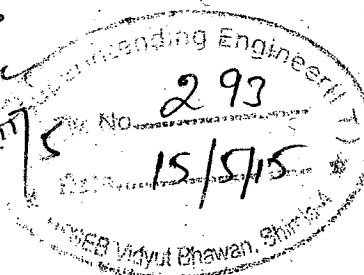

Chief Engineer (Commercial),
HPSEB Ltd., Vidyut Bhawan,
Shimla (HP)-171004

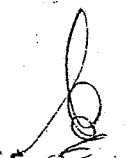
No. HPSEBL/CE (Comm)/SERC-54 /2015-16- 1703-27 Dated: 11/05/2015

Copy forwarded to the following for information and necessary action at their end please:

1. The Secretary, Forum for Redressal of Grievances of Consumers, Block No. 8, SDA Commercial Complex, Kasumpti, Shimla-171004.
2. The Chief Engineer (Operations) South/ North/ Central Zone, HPSEBL, Shimla/ Dharamshala/ Jandi.
3. The Executive Director (Personnel), HPSEBL, Vidyut Bhawan, Shimla-171004
4. The Chief Accounts Officer, HPSEBL, Vidyut Bhawan, Shimla-171004
5. The Superintending Engineer (Operations), Shimla, Solan, Nahan, Rampur, Rohru, Bilaspur, Hamirpur, Mandi, Kullu, Una, Kangra & Dalhousie.
6. The Superintending Engineer (IT), HPSEBL, Vidyut Bhawan, Shimla-171004.
7. The Additional Superintending Engineer/ Sr. Executive Engineer, City Electrical Division, HPSEBL, Municipal Corporation Building, Near HP High Court, Shimla-171001
8. The Sr. PS to Managing Director and Directors of HPSEBL, Vidyut Bhawan, Shimla-171004 for information of the Managing Director and Directors please.


Superintending Engineer
HPSEBL Ltd., Vidyut Bhawan,
Shimla-171004




Chief Engineer (Commercial),
HPSEB Ltd., Vidyut Bhawan,
Shimla (HP)-171004