

**CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI
SHIMLA-171009.**

No. CGRF/Complaint No. 3334/202311 /34

Dated:-

M/s A&A Cement Company
Industrial Area Jeetpur Bheri
Tehsil Ghanari Distt. Una
PIN 174303

Complainant

V/s.

HPSEBL & Others.

Respondents

Complaint No. 3334/202311 /34

Present for:-

Complainant 1. Miss Narvada Kashyap, Advocate

Respondent 2. Sh. Rajesh Kashyap, Advocate

Dated:-05.12.2023

(Interim Order)

(First time listing).

Complainant bearing consumer ID 100012000216 has preferred the instant complaint against the Respondent HPSEB Ltd.

The instant complainant is accompanied with Application for interim relief. In the Application, Complainant has prayed for restraining the non-Applicants / Respondents from claiming the amount of Rs.11,99,664/- raised vide Demand Notice dated 24.11.2022 and further for reconnection / restoration of electricity supply to the premises during pendency of the complaint.

Forum observes from record that advance copies of the complaint have been forwarded to the Respondent.

From perusal of Demand Notice dated 23.05.2022 and ibid Notice dated 24.11.2022, Forum observes that the demand has been raised on account of non-payment by the Complainant of outstanding dues of the Respondent towards current electricity bills as well as previous demands. It is also observed by the Forum that the Security deposit lying with the Respondent has been adjusted by the Respondent, against the outstanding dues payable by the Complainant to some extent.

Counsel for Complainant is present today and consents for payment of $\frac{1}{3}^{\text{rd}}$ of Rs. 11,99,664/- amounting to Rs 3,99,888/= in accordance with the HPERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 and for deposit of additional Security Deposit in accordance with the HPERC (Security Deposit) Regulations after completion of necessary codal formalities.

Complaint is admitted.

In view of above, Complainant is directed to deposit with the Respondent, the said $\frac{1}{3}^{\text{rd}}$ amounting to Rs. 3,99,888/= in accordance with regulation 25 of the HPERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 along with the Security Deposit in accordance with the HPERC (Security Deposit) Regulations, after completion of necessary codal formalities. Complainant is further directed to make the payment of the said $\frac{1}{3}^{\text{rd}}$ amount and the additional Security Deposit within 10 days of this Order i.e on or before 15.12.2023. The payable amount of Security Deposit shall be obtained by the Complainant from the Respondent. On the next date of hearing, the Complainant shall place on record, proofs of the said required deposits.

On deposit of the said monies on or before the said date, Respondent is directed to restore/ reconnect the electricity supply to the Complainant premises.

On nonpayment of the said amounts, the Respondent shall be at liberty to take any coercive action as per extant Rules and Regulation.

On aforesaid terms the Application is disposed.

Main complaint to come up for Reply on or before 29.12.2023.

List on 29.12.2023 at 11:30 am.

Date: 05.12.2023

Shimla

Sd/-
Anil Sharma
(Member)

Sd/-
Vikas Gupta
(Member)

Sd/-
Tushar Gupta
(Chairperson)