

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI, SHIMLA-9
No. CGRF/Complaint No. 1421/4/20/036 **Dated:-**

Complaint No.: - 1421/4/20/036
Date of Admission: - 03.11.2020
Quorum: - Er. M.G. Sharma, Chairman.
Er. Vikas Gupta, Member.
Sh. K.S Dhaulta, Member.

M/s A.B. Tools Private Limited,
Plots 7 & 8 Sector 3, Parwanoo,
District Solan (HP).

Complainant

V/s.

1. The Executive Director (Pers.),
HPSEBL, Vidyut Bhawan,
Shimla-171004.
2. Superintending Engineer, (OP) Circle,
HPSEBL, Solan H.P.
3. Sr. Executive Engineer,
Electrical Division, HPSEBL,
Parwanoo, Distt. Solan (HP).
4. Assistant Executive Engineer,
Electrical Sub-Division HPSEBL,
Parwanoo, Distt. Solan (HP).

Respondents

Final hearing:-

24.08.2021

Present for:-

Complainant

1. Sh. Rajan Jain M.D

Respondent

1. Sh. Anil Kumar God Advocate
2. Sh. Kamlesh Saklani Law officer
3. Er. Chatter Singh AE Parwanoo

Date of Decision: -

24.08.21

ORDER

The complaint was listed for submission of reconciliation statement made by both parties as the matter was stated to have been reconciled mutually by the parties. Today the Respondent Board submitted the reconciliation statement arrived at between the parties in the meeting held on 19.08.2021 in the office of Sr. Executive Engineer, Electrical Division, Parwanoo. The reconciliation statement along with details arrived at Annexure A&B are placed on record.

The extract of the reconciliation is reproduced below for clarity sake.

1. Calculation sheet is again checked and reconciled based on MRI Data Sheets and necessary correction has been done. The excess amount charged extra from consumer comes out to Rs.519573/-. (Attached as Annexure-A).
2. Accordingly it is observed that excess surcharge has also been recovered amounting to Rs.77,231/- (Attached as Annexure-B).
3. The total excess amount Rs.5,94,896/- recovered from consumer will be adjusted in the for the coming energy bills.

The Complainant also submitted that the reconciled statement has been signed by him and satisfied with the outcome of the reconciliation. The Complainant did not pursue the complaint and prayed to disposed of the same in view of the reconciliation arrived at between the parties.

The excess amount charged from the consumer as established from record comes out to Rs.5,94,896/- (Five Lac ninety four thousand Eight hundred ninety six only) as per the reconciliation statement placed on record the excess charged amount shall be refunded to the consumer by way of adjustment in the future energy bills by respondents and compliance be submitted to the Forum accordingly.

In view of the observation recorded here in above, present complaint is disposed of as per reconciliation, as the matter stand mutually settled by both the parties on 19.08.2021 in pursuance of reconciled statement placed in the record. Nothing survives non in the complaint and accordingly the complaint is disposed of in the aforesaid terms.

The file is consigned to the record along with original copy of the order. The certified copy of order be kept in safe custody in the folder of order. Certified copies of this order be supplied to all parties.

Place: - Shimla

Dated: -24.08.21

Sd/-

(K.S.Dhaulta)
(Member)

Sd/-

(Vikas Gupta)
(Memsber)

Sd/-

(M.G. Sharma)
(Chairman)

Notice

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI SHIMLA-171009.
No.CGRF/Complaint No. 1421/4/20/036 **Registered**
Dated:-

M/s A.B. Tools Private Limited,
Plots 7 & 8 Sector 3, Parwanoo,
District Solan (HP).

Complainant

V/s.

HPSEBL & Others.

Respondents

Complaint No. 1421/4/20/036

1. The Executive Director (Pers.),
HPSEBL, Vidyut Bhawan,
Shimla-171004.
2. The Superintending Engineer, (OP) Circle,
HPSEBL, Solan H.P.
3. The Sr. Executive Engineer,
Electrical Division, HPSEBL,
Parwanoo, Distt. Solan (HP).
4. The Assistant Executive Engineer,
Electrical Sub-Division HPSEBL,
Parwanoo, Distt. Solan (HP).

Respondents

The Certified copy of final order dated 24.08.21 passed by the Hon'ble Forum in the aforesaid complaint is enclosed find herewith for further necessary action at your end please. The compliance be reported/intimated within one month after the receipt of order in the office.

DA:-As above.

Secretary,
Consumers Grievances Redressal Forum,
HPSEBL, Kasumpti Shimla-9.