

CONSUMER GRIEVANCES REDRESSAL FORUM, SHIMLA

Complaint No 1451/202512/31

M/s Winsome Textile Industries Limited, Unit II

$$\mathbf{V}_S$$
Himachal Pradesh State Electricity Board Ltd and Ors

Brief Facts:

- (1) Complaint is filed under the HPERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 by M/s Winsome Textile Industries Limited, Unit-II, Village Kaundi, Post Office Thana, Tehsil Baddi, District Solan (H.P)-173203;

- (4) The instant complaint is with regard to refund of Late Payment Surcharge (LPS) amounting to Rs 2,35,314/- paid by the Complainant to the Respondent.

Complainant:

- (5) That with regard to its electricity connection against its Unit-II, it had received electricity bill (**Annexure 2**) dated 08.01.2025 for Rs 1,79,49,384/-, with due date of 20.01.2025 and which included an amount of Rs 2,74,153/- towards Lower Voltage Metering Surcharge (LVMS).

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

(15) **Prayer:** That the LPS amount of Rs 2,35,314/- be refunded by the Respondent along with Interest;

Respondent:

(16) That it is admitted that bills are to be issued as per tariff orders issued by the HP Electricity Regulatory Commission;

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

(24) **Prayer:** That keeping in view the above facts and circumstances, the complaint be dismissed.

ORDER

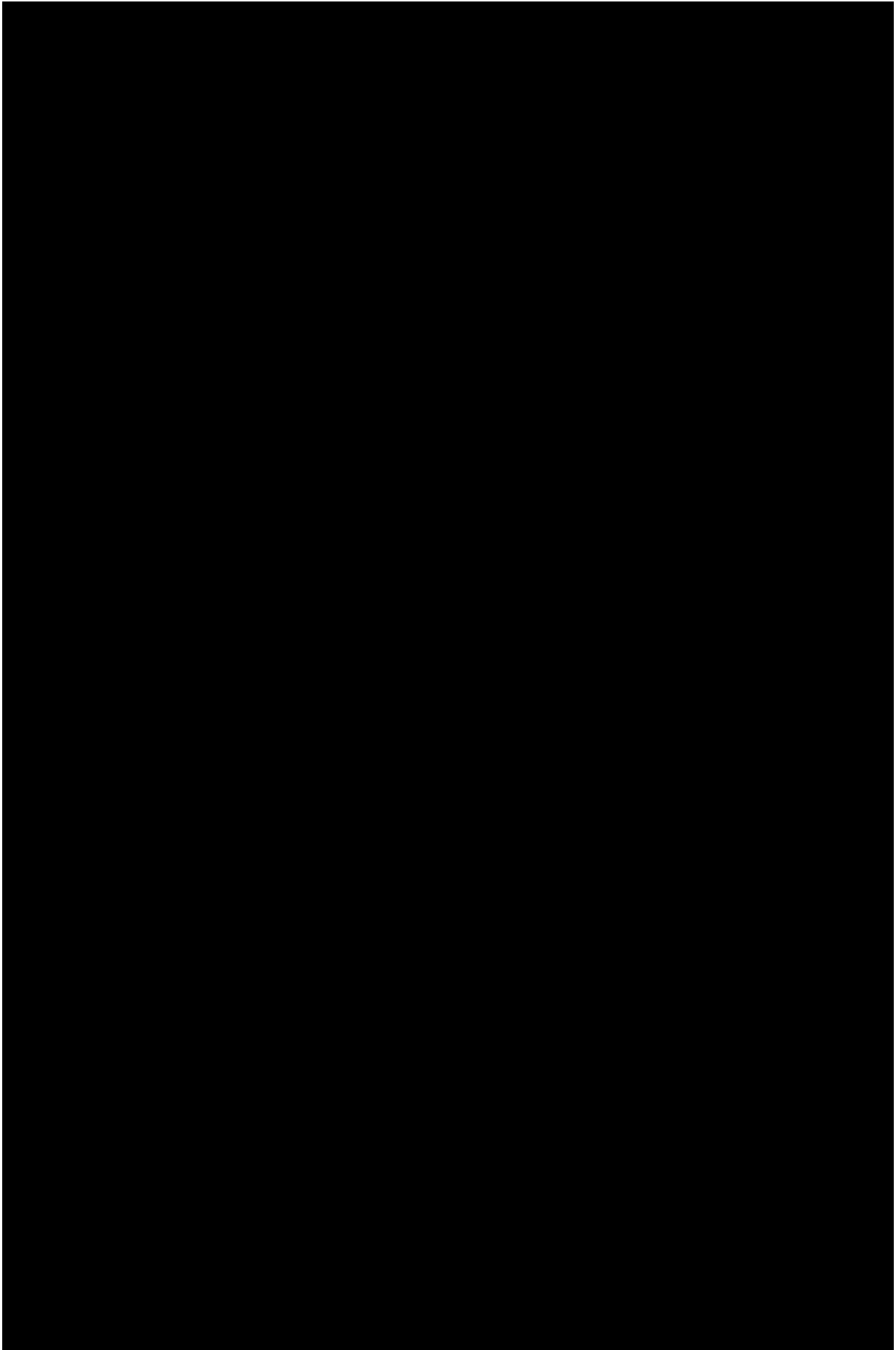
(25) Forum has examined the relevant provisions of the Electricity Act, 2003, various relevant Regulations framed by the Ld HP Electricity Regulatory Commission (or the HPERC) including relevant provisions of the HPERC (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, [REDACTED]

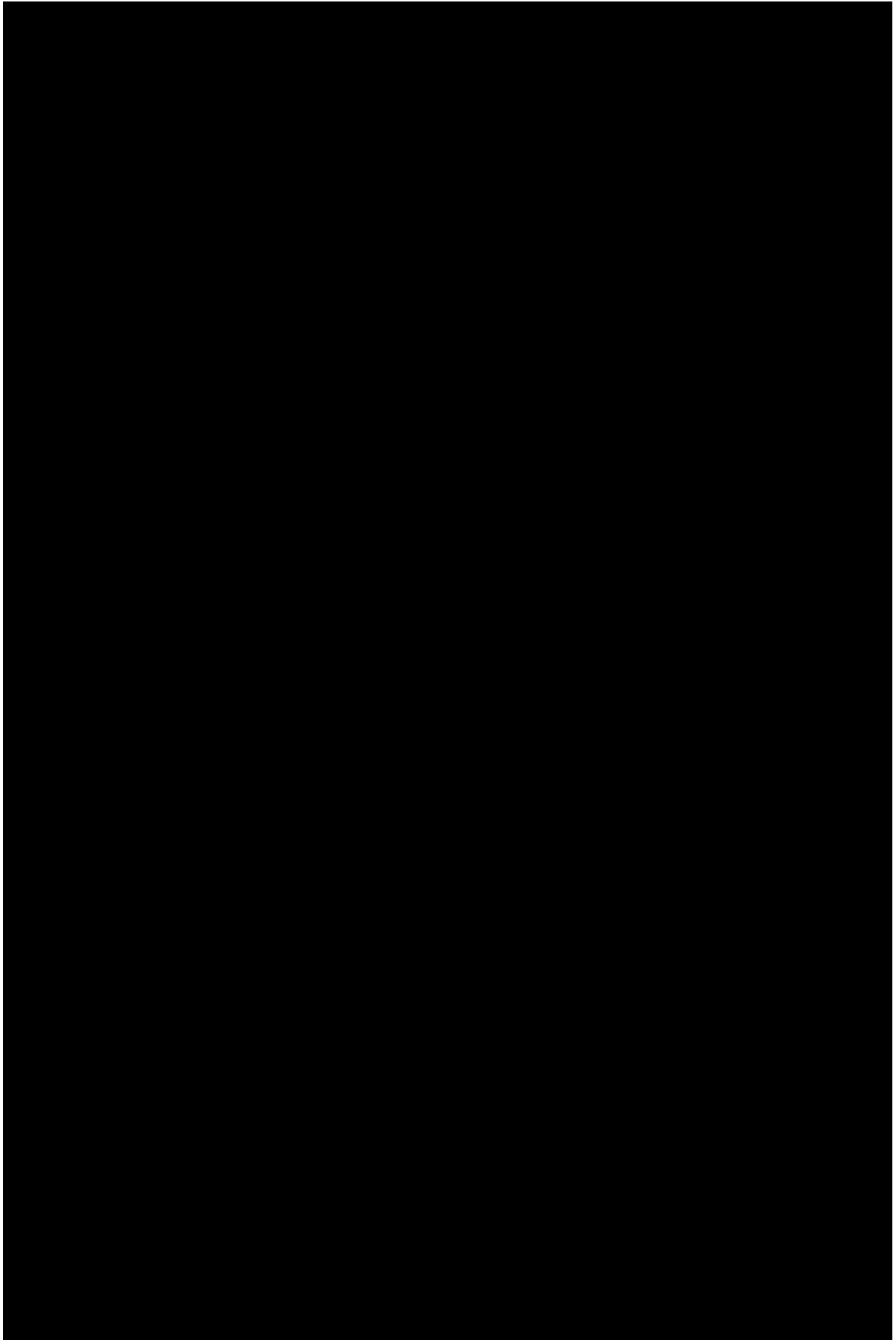
[REDACTED]

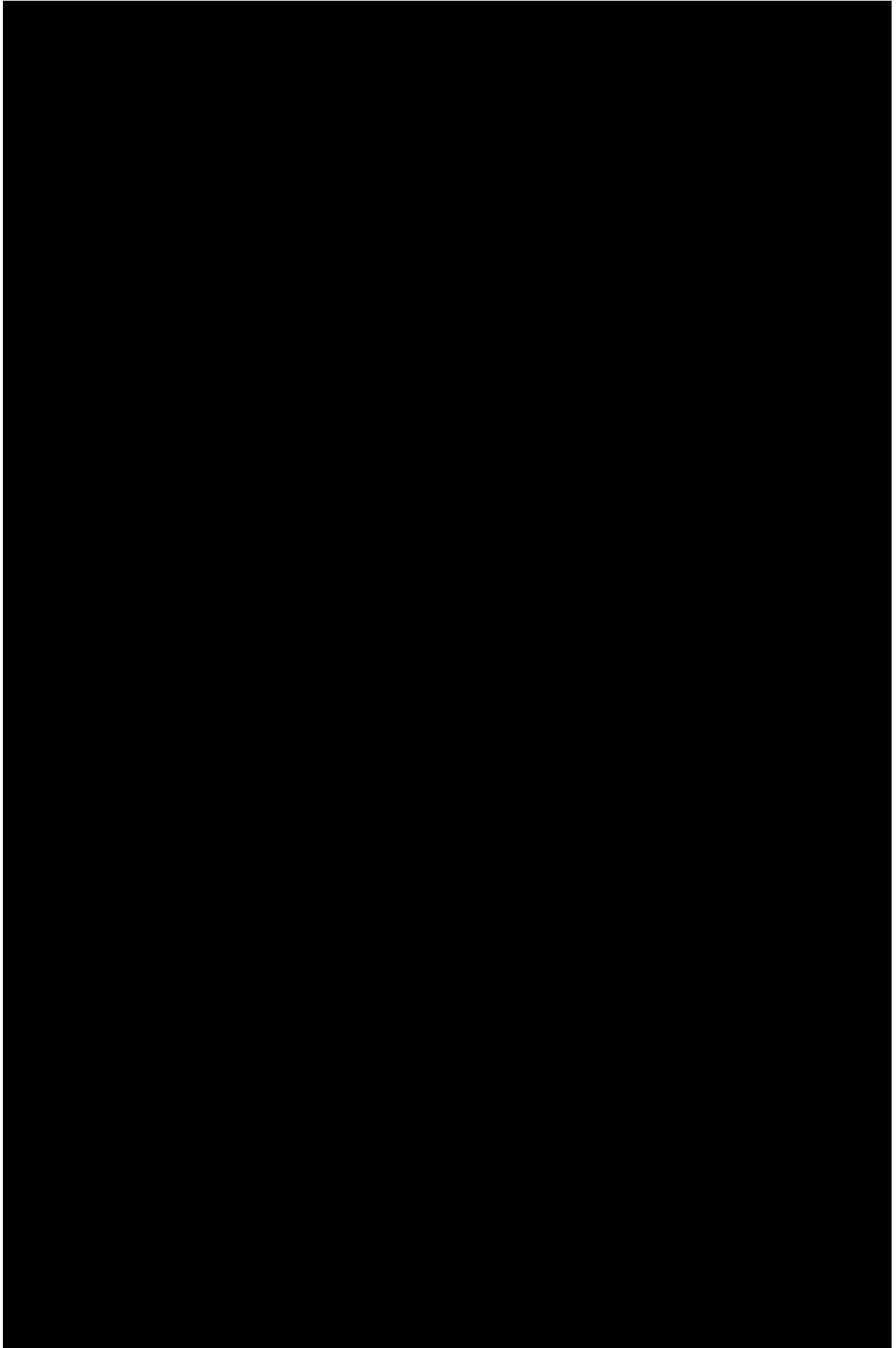
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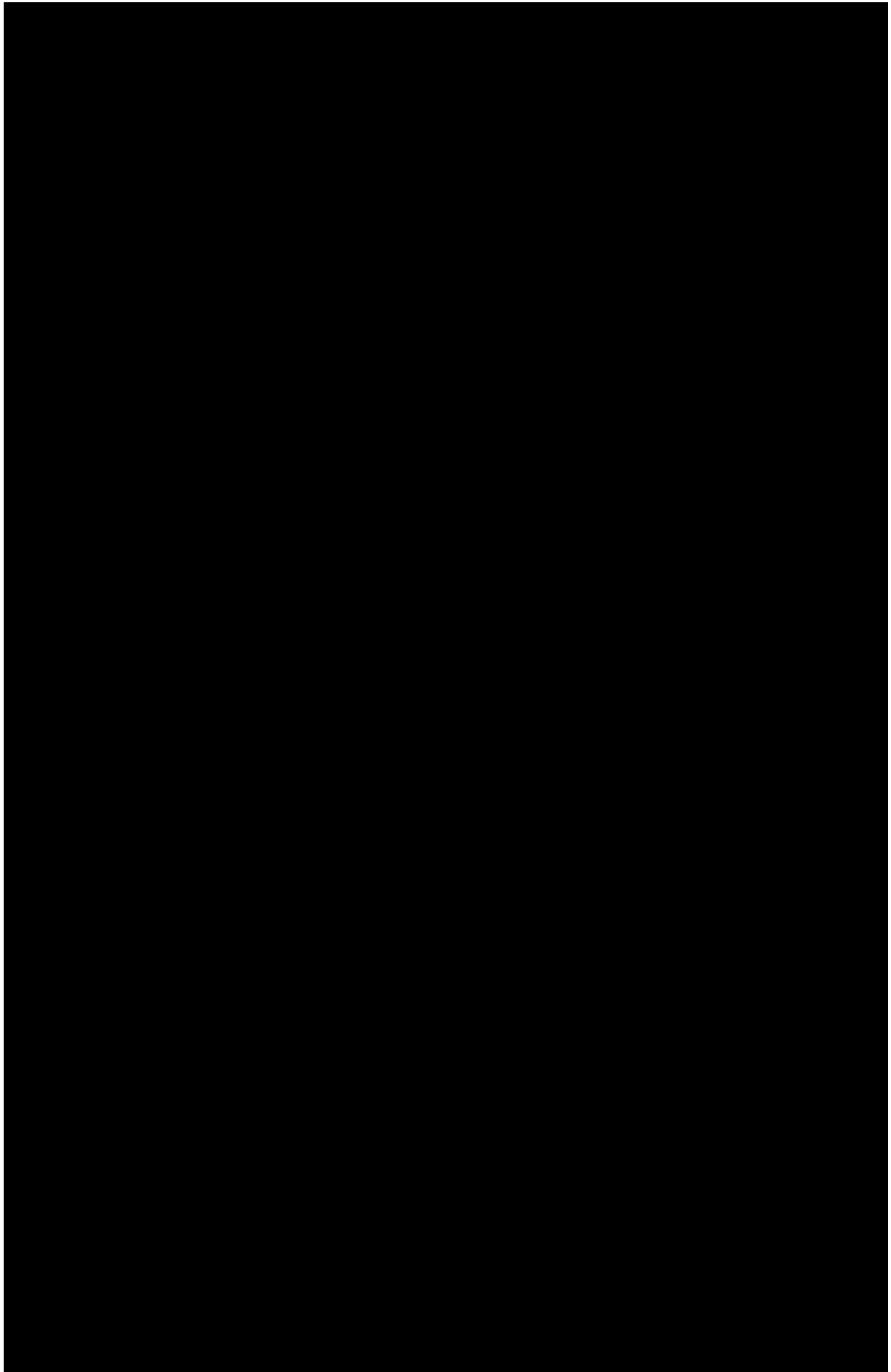
[REDACTED] The considered opinion of the Forum has been gathered after considering the fair facts, evidences placed on record and pleadings of parties;

[REDACTED]









On aforesaid terms the complaint is **Disposed** [REDACTED] [REDACTED] [REDACTED] [REDACTED]

Order is announced before the parties present today on 26.02.2026 at Shimla in open Forum.

Parties are left to bear their own costs.

Certified copies of this Order be supplied to the parties. The complaint along with this Order be consigned to record room for safe custody.

Date: 26.02.2026

Place: Shimla

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**Pankaj Kumar
(Member)**

--Sd--

**Tushar Gupta
(Chairperson)**

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI, SHIMLA-9.

Complaint No.: - 1451/202512/31
Date of Admission: - 09.12.2025
Quorum: - Er. Tushar Gupta, Chairman
Er. Pankaj Kumar, Member

In ref:-

M/s Winsome Textile Industries Ltd.
Unit-II Village kaundi PO Thana
Tehsil Baddi Distt. Solan HP 173203

Complainant

V/s.

HPSEBL & Others.

Respondents

1. The Executive Engineer,
Electrical Division Baddi, HPSEBL,
Distt Solan. (H.P.)
2. The Assistant Executive Engineer,
Electrical Sub-Division Manpura,
Distt Solan. (H.P.)

Respondents

Final hearing:- 24.02.2026.

Counsels:-

Complainant	1. Sh. Videshwar Sharma, Advocate
Respondent	1. Sh. Kamlesh Saklani, Under Secretary Law 2. Sh. Rajesh Kashyap, Advocate 3. Er. Mukesh Bhardwaj, A.E. ESD Manpura

Date of Decision:- 26.02.2026

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI SHIMLA-171009.

No. CGRF/Court case/2025-26-1451/202512/31

Dated:-

M/s Winsome Textile Industries Ltd.
Unit-II Village kaundi PO Thana
Tehsil Baddi Distt. Solan HP 173203

Complainant

V/s.

HPSEBL & Others.

Respondents

1. The Executive Engineer,
Electrical Division Baddi, HPSEBL,
Distt Solan. (H.P.)
2. The Assistant Executive Engineer,
Electrical Sub-Division Manpura,
Distt Solan. (H.P.)

Respondents

Pursuant to final hearing conducted on 24.02.2026 in Quorum of Two (2), the certified copy of final Order dated 26.02.2026 passed by the Chairman of Ld. Forum in the aforesaid complaint is enclosed herewith for further necessary action at your end please.

DA:-As above.

Sd/-

Secretary,
Consumers Grievances Redressal Forum,
HPSEBL, Kasumpti Shimla-9.