

HIMACHAL PRADESH STATE ELECTRICITY BOARD LIMITED

(A State Govt. undertaking)



Registered office:
(CIN):
GST No.
Telephone No.
Website address:
Email:



Vidyut Bhawan, HPSEBL, Shimla-171004(H.P.)
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No.HPSEBL(Sectt)/V&I-8-163 /2022- 06-10
To

Dated: 04/04/2022.

All the Chief Engineers (OP)
South/North & Central Zone,
HPSEBL, Shimla/Dharamshala & Mandi.

Subject: Regarding misbehaving with HPSEBL staff while on official duty.

Sirs,

It has been brought to the notice of undersigned that the HPSEBL field technical staff while deputed in the field to check the various electricity supply system and ensure PDCOs of the defaulters, they are being manhandled/ misbehaving by the consumers thus not only defeating the very purpose but also our staff is discouraged.

In order to protect and boost our staff, it is the primary duty of our field officers that as and when any instance of mishandling/ misbehaving is noticed that must be dealt on priority and an FIR must immediately be lodged. Since HPSEBL is a commercial organization and is committed to provide quality and reliable services to all its consumers, therefore, to protect its rights is absolutely necessary. Accordingly, necessary directions be imparted to all the field officers under your control immediately.

Yours faithfully,

IT Cell HPSEBL, Shimla-4

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05/04/22

(Manoj Kumar)
Executive Director (Pers.),
HPSEBL, Vidyut Bhawan,
Shimla-4.

Copy to:

1. The SPS to the MD for the information to Worthy Managing Director, HPSEBL, Vidyut Bhawan, Shimla-4.

cc: IT cell. Pl. up load in HPSEBL web site

06/04/22

06/04/22

Executive Director (Pers.),
HPSEBL, Vidyut Bhawan,
Shimla-4.