



HIMACHAL PRADESH STATE ELECTRICITY BOARD LIMITED
(A STATE GOVERNMENT UNDERTAKING)

REGISTERED OFFICE :- VIDYUT BHAWAN, HPSEBL, SHIMLA-171004 (H.P.)
CIN: U40109HP2009SGC031255, GST NO.: HPSEBL 02 AACCH4894EHZB
PHONE NO. : 0177-2656624 (OFFICE), 2803315 (FAX),
Website: www.hpseb.in, Email: cecomm@rediffmail.com, cecomm@hpseb.in



No. HPSEB Ltd./CE(Comm.)/S-4/Vol.-IV/2021-5290-5596 Dated: 3.9.2021

To

- 1) The Chief Engineer(Op), South/North/Central Zone, HPSEB Ltd., Shimla/Dharamshala/Mandi.
- 2) All the Dy. CEs/SEs, Operation Circle in HPSEB Ltd.
- 3) All the Addl. SEs/ Sr. Executive Engineers, Operation, Electrical Divisions in HPSEB Ltd.

Sub. : - Regarding accepting of Audit paras only after complete scrutiny of records, rules and regulations in vogue.

Sir,

It has come to the notice of Competent Authority of HPSEB Ltd. that field units are accepting the Audit paras/observations raised by Internal Auditor or RAO without complete & prudent scrutiny of records, provisions of Rules and Regulations in vogue. Consequently, in some of the paras wrong charges are accepted and debited to consumer Account leading to litigation/ Court cases. As a result of this casual approach by the field offices, HPSEBL is unnecessarily dragged into litigation, which at time costing us more than the amount recoverable from the consumer. Most of the cases are decided in favour of the consumer by the Forum/ Ld. Courts and thus our demand become unjustified/wrong.

The Supply Code and other regulations provisions also provide for penal interest in case of unjustified demand and refund of such amount, which results in additional financial burden to HPSEB Ltd. over and above the litigation cost.

In view of above, suitable instructions be imparted to all the field units under your jurisdiction that audit paras be accepted only after proper application of mind, scrutiny of records, checking the provisions of Rules and Regulations in vogue, so that wrong charges are not debited to consumers accounts resulting in inconvenience to them and to avoid unnecessarily litigations and additional financial implications.

The above instructions may be followed in letter and spirit.

Yours sincerely,

(Er. Ram Prakash)
Chief Engineer (Comm.),
HPSEB, Vidyut Bhawan,
Shimla-4.

o/c

Copy forwarded to the following for information and necessary action:-

1. The Resident Audit Officer, HPSEBL, Vidyut Bhawan, Shimla-4. He is requested to kindly direct the Auditors to conduct audit in line with rules and regulations in vogue, in order to avoid litigations and financial implications in case wrong amount is debited to the consumer account.
2. The Chief Audit Officer, F&A Wing, HPSEB Ltd., Vidyut Bhawan, Shimla-4. He is requested to kindly direct the Internal Auditors to conduct audit in line with rules and regulations in vogue, in order to avoid litigations and financial implications in case wrong amount is debited to the consumer account.
3. Guard file.



(Er. Ram Prakash)
Chief Engineer (Comm.),
HPSEB, Vidyut Bhawan,
Shimla-4.

ole