

HIMACHAL PRADESH STATE ELECTRICITY BOARD LIMITED
(A State Govt. Undertaking)



F&A Wing, Vidyut Bhawan, Shimla-171004.
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Email- cao@hpseb.in
CIN No.- U40109HP2009SGC031255
GST No.- 02AACCH4894EHZB

Ref. No. HPSEB Ltd./F&A/BA-Instructions /2018-19- 2461-2960 Dated- 22-11-2019
To

All the Addl. S.Es/Sr. Executive Engineers
Operations Divisions, HPSEB Ltd.

All the AEEs/AEs,
Electrical Sub Divisions, HPSEB Ltd.

Subject : Instructions regarding depositing of electricity bills through RTGS/NEFT.

Sir/Madam,

It has come to the notice of higher authority that the field offices are not adhering to the instructions issued regarding accounting of payment of energy bills through RTGS/NEFT. A lot of complaints have been received in Head Office from the consumers that the field units have not accepted the amount of bills deposited through offline RTGS/NEFT and included the same as outstanding in their next bills. Instances have also come to the notice that field officers are punching wrong amounts, duplicate entries and fake entries of RTGS without verifying the same from respective collection bank accounts as per instructions in vogue. This only not results in loss of revenue to the Company but also increases chances of fraud and embezzlement.

Thus taking cognizance of the fact that the present system of accepting payments of energy bills through offline mode is vulnerable and susceptible to errors and to manipulations. HPSEB Ltd. has already started electricity bill payment through Online NEFT/RTGS mode. Online NEFT/RTGS mode facility has been provided through Yes Bank and HDFC Bank. The detail process of Online NEFT/RTGS mode through Yes Bank and HDFC Bank is enclosed herewith. It has been decided by the Management to accept the payment of electricity bills through NEFT/RTGS in online mode only and discontinue its offline mode w.e.f. 01.02.2020 however all other modes of payments prescribed in Instruction No. 35.1.2 of Sales Manual Part-I shall continue in vogue.

These instructions supersede all the previous instructions issued vide this office letter No. HPSEBL/F&A/BA-Instructions/ 2011-12-21792-892 dated 16.11.2011, even file No. 28307-457 dated 02.03.2012, No. 11210-11320 dated 16.10.12, No. 471-620 dated 26.06.2013, 3667-3866 dated 08.02.2017, No. 2077-2137 dated 13.06.2017 and all other instructions regarding offline RTGS/NEFT.

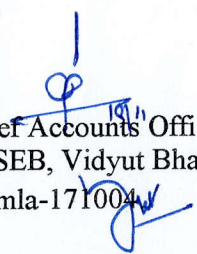
Yours Sincerely ,

DA: As Above.

1
Chief Accounts Officer
HPSEB, Vidyut Bhawan,
Shimla-171004

Copy forwarded for information & immediate necessary action to: -

1. The SPS/PS of Managing Director/Directors (F&A)/(OP) / (Tech) / (Projects) / ED (Personnel), HPSEBL, Shimla for information of MD/Directors please.
2. All the Chief Engineers/Dy. Chief Engineers/ Superintending Engineers in H.P. State Electricity Board Limited.
3. The Superintending Engineer (IT), HPSEBL with the request to get the above instructions uploaded on the website of HPSEB Ltd.


Chief Accounts Officer
HPSEB, Vidyut Bhawan,
Shimla-171004

- Consumer can approach his/her Bank to remit funds through NEFT/RTGS against his Bill and will enter the due amount before due date OR if the payment is being done after the due date then the consumer will make the payment as(Net Amount by Due Date + Late Payment Surcharge) after Due Date on the RTGS Form .
- OR Consumers having access to net banking facility for their accounts (with their own banks) can make payment via NEFT / RTGS payment using any of the banks by registering Permanent Virtual Account No as one time beneficiary.
- Consumer will enter Beneficiary IFSC Code YESB0CMSNOC as IFSC Code of the Collection Bank Account of HPSEBL.
- Please refer below mentioned details for payment of electricity bills through RTGS/NEFT mode.

IFSC Code (11 digit)	YESB0CMSNOC (YESB"ZERO"CMSNOC)
Beneficiary Name	HP State Electricity Board Limited
Beneficiary Bank	YES BANK LTD
Bank Branch	CMS National Operating Centre MMR
Account Type	Current
Bank Account Number	HPSEBLXXXXXXXXXXXX Example as mentioned below
Permanent Virtual Account No for consumers will be <u>HPSEBL< 12 Digit consumer ID></u> i.e. if the consumer ID is 123456789012 then the Permanent Virtual Account No will be <u>HPSEBL123456789012</u>	

Note:

- The Permanent Virtual Account Number will remain same for all present/future payments of electricity bill through RTGS/NEFT mode. Consumer can also add his/her Permanent Virtual Account Number as beneficiary so that electricity bill amount could be paid without generation of Challan using RTGS/NEFT mode.
- The payment made through above mode shall only be accepted if the payment amount is equal to the due amount i.e. bill amount before due date and Bill amount +LPS after due date for payment or higher.
- In the above process, payment shall be updated on line in HPSEBL data base and therefore consumer need not to visit subdivision office for any intimation/updation.

Consumer can use below details while making bill payments

Account Number : HPSEBLXXXXXXXXXXXX
Beneficiary Name : Himachal Pradesh State Electricity Board Limited
Bank Name : HDFC BANK LTD
Branch Name : Kanjurmarg Branch, Mumbai
IFSC Code : HDFC0004989

***XXXXXXXXXXXX is 12 Digit Consumer ID.**

Permanent Virtual Account No for consumers will be **HPSEBL< 12 Digit consumer ID>**
i.e. if the consumer ID is **123456789012** then the Permanent Virtual Account No will be **HPSEBL123456789012**

Consumer can make the payments through RTGS/NEFT or FT by using following options:-

• **By adding Virtual code as beneficiary in Netbanking** :- Since virtual code(HPSEBL+Consumer ID) will remain the same for each consumer, they can map the same in their Netbanking. In future also, consumer have to make the bill payment by selecting already added virtual account no. from the beneficiary list and make the payment.

• **By Making payments through Bank Branch Counter:-** Consumer can also visit their Bank Branch for making payments with same virtual account by mentioning below on RTGS/NEFT form.

Account Number : HPSEBLXXXXXXXXXXXX
Beneficiary Name : Himachal Pradesh State Electricity Board Limited
Bank Name : HDFC BANK LTD
Branch Name : Kanjurmarg Branch, Mumbai
IFSC Code : HDFC0004989

***XXXXXXXXXXXX is 12 Digit Consumer ID.**

Note:-

- The payment made through above mode shall only be accepted if the payment amount is equal to the due amount i.e. bill amount before due date and Bill amount +Late Payment Charges after due date.
- In the above process, payment shall be updated immediately in HPSEBL database.

In case of any clarification, please contact at below nos.

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