

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI SHIMLA-171009.

No. CGRF/Complaint No. 1515/202405/09

Dated:-

M/s Surya Textech
Vill. Rampur Jattan, Trilokpur Road
Post Office Kala Amb Tehsil Nahan
Distt. Sirmour 173030

Complainant

V/s.
HPSEBL & Others.

Respondents

Complaint No. 1515/202405/09

Present for:-

Complainant 1 ---Nil---

Respondent 1. Sh. Rajesh Kashyap, Advocate

Dated:-18.12.2024

(Zimini Order)

(Previous date of listing 27.11.2024).

Matter was listed today for filing of Reply by Respondent.

Standing Counsel for Respondent who is present today informs that no instructions have been conveyed to it with regard to the Reply that was to be submitted today.

Forum observes that five (5) opportunities have already been afforded to the Respondent to file Reply.

Forum directs, that Concerned Assistant Engineer Kala Amb/ Sr. Executive Engineer Nahan shall inform the Standing Counsel about the status of the Reply to be submitted.

Forum further directs that the Assistant Engineer Kala Amb/ Sr. Executive Engineer Nahan shall be present before the Forum on the next date of hearing, if the Reply is not submitted.

Forum further directs Respondent No.1 to ensure that Replies are filed by field units/ Legal cell of Respondent not later than 30 days of complaint.

Forum further directs that before matters are brought into notice of Hon'ble HPERC, the Registry of CGRF shall intimate to Respondent No.1 regarding non-timely submission of Replies by Respondent which results in exorbitant delays in disposal of complaints by the CGRF.

Matter to now come up for Reply on 08.01.2025.

List on 08.01.2025 at 11.30 am.

Sd/-

(Vikas Gupta)
(Member)

Sd/-

(Tushar Gupta)
(Chairman)