

**CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI
SHIMLA-171009.**

No. CGRF/Complaint No. 2216/202308/22

Dated:-

M/s Aggarwal Steels Pvt. Ltd.
Patch No.1 & 2 Phase II ,
Industrial Area Gowalthai
Distt. Bilaspur (HP).

Complainant

V/s.

HPSEBL & Others.

Respondents

Complaint No. 2216/202308/22

Present for:-

Complainant

1. Sh. Rakesh Bansal (Authorized Representative)

Respondent

1. Sh. Rajesh Kashyap, Advocate

Dated:-05.09.2023

(Interim Order)

(The previous date of listing nil).

Matter was listed today for admission hearing. Complainant informs that the matter is regarding wrong levy of late payment surcharge and demand charges. The complainant also informs that under all probability the issues in dispute also pertain to IT cell of Respondent.

From record it is seen that advance copy of the complaint has been forwarded to the Respondent. However, Forum observes that Superintending Engineer (IT cell) HPSEBL, Shimla, Vidyut Bhawan has not been impleaded as a party in the present complaint. The Complainant informs that this has not been done as such is not the practice.

In the matter Superintending Engineer (IT) is impleaded as an additional party, so as to effectively determine the instant complaint.

Accordingly, Complainant is directed to forward a copy of the complaint to the said Superintending Engineer (IT).

Further the registry of Forum is directed to issue Notices to the Superintending Engineer (IT) alongwith copy of this Order to file a separate Reply in matter on or before next date and to explain the reasons due to which the issues in grievances have cropped.

Original Respondents in the complaint are directed to file detailed Reply on or before 27.09.2023 alongwith reconciled account to the Forum as well as to the Complainant.

In the matter, Respondent and Complainant are also directed to take sincere steps for amicable settlement of the instant grievance and to submit to the Forum the outcome of the same on the next date.

List on 27.09.2023 at 11:15AM.

Sd/-
(Anil Kumar Sharma)
(Member)

Sd/-
(Vikas Gupta)
(Member)

Sd/-
(Tushar Gupta)
(Chairman)