

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI, SHIMLA-09

No. CGRF/Complaint No. 3232/4/20/041

Complaint No.: - 3232/4/20/041

Date of Admission: - 17.11.2020

**Quorum: - Er. Vikas Gupta, Member
Sh. K.S Dhaulta, Member.**

M/s HRA Paper Mills Pvt. Ltd,
Village Tibbi Mauja Khundia
Hadbast No. 42, Tehsil Indora
Distt. Kangra (HP)

Complainant

V/s.

HPSEBL & Others.

Respondents

1. The Executive Director (Pers.),
HPSEBL, Vidyut Bhawan,
Shimla-171004.
2. The Chief Engineer, (OP) North,
HPSEBL, Dharmshala H.P.
3. The Sr. Executive Engineer,
Electrical Division, HPSEBL,
Fatehpur, Distt. Kangra (HP).
4. The Assistant Executive Engineer,
Electrical Sub-Division HPSEBL,
Indora, Distt. Kangra (HP).

Respondents

Final hearing:-

25.03.2021

Present for:-

Complainant

1. Sh. Lalit Sharma, Advocate

Respondent

1. Sh. Anil Kumar God, Advocate
2. Sh. Kamlesh Saklani, Law Officer HPSEBL
2. Er. Subhash Chand, A.E. ESD Indora

Date of Decision: -

25.03.2021

ORDER

Complaint came-up for hearing today. The Complainant is not present today neither his Counsel appeared despite service. Hence the matter proceeded ex-parte qua the complainant. The examination of the complaint revealed that it has been preferred under Regulations 32 of HPERC (CGRF, and Ombudsman) Regulation, 2013 for wrong/arbitrary collection of IDC charges by the respondent HPSEBL. Since the CGRF not competent to hear an appeal preferred under Regulation 32 of the Regulations ibid, as the power to hear appeal under Regulation 32 lies with Ld. Ombudsman. An appeal under Regulation 32 of Regulations, 2013 ibid required to be filed on specified Performa along with required fee, as per amended HPERC (CGRF and Ombudsman) Regulations, 2013 before the Ld. Ombudsman.

In view of the observation made here-in-above, present complaint/appeal being preferred under Regulation 32 of the HPERC (CGRF, and Ombudsman) Regulations, 2013, is not maintainable before this Forum in its present form. This Forum has no jurisdiction to entertain and decide an appeal made under Regulations 32 of the HPERC (CGRF, and Ombudsman) Regulation, 2013.

Therefore, the present appeal/complaint is dismissed with the liberty to complainant to approach the appropriate Forum for redressal of his grievance, if any, Announced today before the parties present at Shimla. The parties' are left to bear their own costs.

The File be consigned to record room after due completion. A copy of the order be kept in safe custody of folder of orders. The certified copy of these orders be supplied to both the parties.

Dated:-25.03.2021

Place:- Shimla

Sd/-

(K.S.Dhaulta)
(Member)

Sd/-

(Vikas Gupta)
(Member)

Notice

CONSUMERS GRIEVANCES REDRESSAL FORUM AT KASUMPTI SHIMLA-171009.

No.CGRF/Complaint No. 3232/4/20/041

Registered
Dated:-

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Village Tibbi Mauja Khundia
Hadbast No. 42, Tehsil Indora
Distt. Kangra (HP)

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Indora, Distt. Kangra (HP).

Respondents

The Certified copy of final order dated 25.03.2021 passed by the Hon'ble Forum in the aforesaid complaint is enclosed find herewith for further necessary action at your end please. The compliance be reported/ intimated within one month after the receipt of order in the office.

DA:-As above.

Secretary,
Consumers Grievances Redressal Forum,
HPSEBL, Kasumpti Shimla-9.