

Rima Kashyap

IAS

Director (Finance)

H.P. STATE ELECTRICITY BOARD LTD.,
VIDYUT BHAWAN, SHIMLA-171004

Phone : off. 0177-2801675

Email : directorfa@hpseb.in

DO No. HPSEBL/F&A/Comm/Special Drive/21-

Date: 6210-6283 DH 4-1-2022

Subject:- Instructions regarding recovery of short assessed amount and permanent defaulter.

Er. All The Sr XEN (Elect)

CF. Your Immediate attention is invited towards D.O letter dated 19.08.2021 vide which it was directed to take necessary steps to recover/realize the pending amount on account of short assessment and permanent defaulters shown in the audit report and audit notes of your sub-divisions under your control. From the perusal of reply received, it has been observed that although sincere efforts have been made by most of Sub-Divisions, but few of Sub Divisional officers have shown callous attitude and have not furnished the reply as desired by above D.O. It is also to point out that due to non-compliance of audit observations the amount of short recovery is being increased day by day from various consumers and the liability of H.P State Electricity Board Ltd is increasing continuously for purchase of power. The HP State Electricity Board Ltd is a commercial organization and can't afford such long time pendency of amount unrealized from consumers. Moreover the financial position of HPSEB Ltd. is not sound these days and cannot afford huge amount of revenue unrecovered from various consumers.

It has also been observed that the landline telephone connection of various Sub Divisions are not working and due to which the officers concerned are facing problem in communicating with Internal Audit parties. Secondly non working of telephone in Sub Divisional offices gives bad name to the organization as consumers who have some issues regarding billing or other issues find it difficult to communicate with officials/officers particularly senior citizens and matter is not being taken up with the BSNL authorities to make landline phone functional immediately. As such concerned Asstt. Executive Engineers may be directed to make landline phone functional immediately.

Secondly you are also directed to take necessary steps to recover/realize the pending amount on account of short assessment Rs _____ (Rs. _____) and permanent defaulters Rs _____ (Rs _____) as on 31.12.2021 shown in the audit report and audit notes of your sub-division. The recovery of pending amount should be affected within 20 days and

compliance be submitted to this office immediately. It may also be insured that necessary precautionary measures be taken to avoid financial loss and to follow the rules / instructions of HPSEBL sales manuals Instruction No 38 and Electricity Act 2003 to avoid consumers litigations by effecting TDCOs/PDCOs well in time.

In case the recoveries of permanent defaulter the amount is required to be debited to the next kin of the premises after the final adjustment of ACD and other amount with HPSEBL the action be taken as per the rules accordingly. In case the matter is under litigation in various courts of HP the matter may immediately be taken up with the Advocates to file application of early hearing of case along with copy to this office. So far as the question of recovery of outstanding dues from Government Departments is concerned, the matter may be referred to the Head of the Department for early liquidation of arrears, simultaneously endorsing copies to the offices concerned for doing the needful in the matter immediately. Progress should be watched and reviewed fortnightly. Moreover details of outstanding amount from Govt. Departments Sub Division wise/Division wise may also be intimated so that this office can also take up the matter with concerned departments.

Being revenue matter the same may be assigned TOP priority as HPSEB Ltd is facing liquidity problem as this one step of your office very could be helpful for HPSEB Ltd to tide over the financial crisis.

This is for your kind information and further necessary action please. Any clarification in above matter shall be sought from the A.O. (Commercial) HPSEB Shimla-4. Phone No.- 0177-2809547 and 0177-2809426 please.

This may be treated as very urgent.


(Rima Kashyap)
Director (Fin. & Pers.)

Er. _____
Sr. Executive Engineer
Electrical Division _____

PTO

Copy forwarded for information and necessary action to:-

- 1 The Sr. P.S. to Managing Director/ Dir. (OP) HPSEBL Shimla-4 for information of Managing Director / Director (OP) please.
- 2 The Chief Engineer (op) South Shimla./Central Zone Mandi/ North Zone. They are also requested to watch the outstanding amount to be realized from the remaining permanent defaulters on monthly basis under their jurisdiction. They are also requested to take necessary steps to recover the pending amount to account, detected by the Internal Auditor at the earliest under their Wing being the revenue matter. Any lapse in revenue / financial matter shall be your personal responsibility. Monthly progress report on realization of outstanding amount be sent to this office without fail please.
- ✓ 3 The Superintending Engineer (IT) HPSEB Ltd, Vidyut Bhawan, Shimla-4 for uploading the same in HPSEB Ltd web site.

(SPEED POST)

- 4 All the Superintending Engineer (OP) Circle in HPSEBL, Shimla/Solan/Nahan/Rohru/Rampur/Kullu/Mandi/Bilaspur/Hamirpur/Una/Kangra/ Dalhousie. They are requested to take weekly report on realization of outstanding defaulter amount and action taken report be supplied to this office fortnightly please.


(Rima Kashyap)
Director (Fin. & Pers.)