



HIMACHAL PRADESH STATE ELECTRICITY BOARD LIMITED

(A STATE GOVERNMENT UNDERTAKING)

REGISTERED OFFICE :- VIDYUT BHAWAN, HPSEBL, SHIMLA-171004 (H.P.)

CIN: U40109HP2009SGC031255GST NO:02AACCH4894EHZB

PHONE NO. : 0177-2656624 Email: cecommhpsebl@gmail.com

No. HPSEBL/CE(Comm.)/SERC-31/2026-27-

4065-66

Dated:

11/10/2026

To

The Electricity Ombudsman,
Sharma Sadan,
Behind Keonthal Commercial Complex,
Khalini Shimla -2

Sub: Standards of Performance (SOP) reporting under HPERC (Distribution Performance Standard) Regulations, 2010-Submission of Standard of performance report SAIDI, SAIFI, CAIDI and CAIFI for the 1st Quarter of FY 2026-27.

Sir,

Enclosed please find herewith the Circle wise Standard of performance report SAIDI, SAIFI, CAIDI and CAIFI for the 1st Quarter of FY 2026-27 of the HPSEBL

DA.: As Above

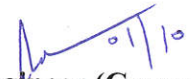
Yours Faithfully,


Chief Engineer (Comm.),
HPSEBL, Vidyut Bhawan,
Shimla- 171004.

Copy to

1. The Superintending Engineer (IT) for uploading the Reliability Indices on the website of HPSEBL.

DA.:- Sent through e-mail.


Chief Engineer (Comm.),
HPSEBL, Vidyut Bhawan,
Shimla- 171004

Realibility Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY2026-27 APRIL 2026

RURAL

Sr. No.	Name of Circle	Total Consumer Served	Interrupted Consumer	Duration of sustained Interruptions (in Minutes)	Total Number of Interruptions	$\Sigma(Ri*Ni)$	$\Sigma(No*Ni)$	SAIDI	SAIFI	CAIDI	CAIFI
		(ΣNt)	(ΣNi)	(ΣRi)	(ΣNo)			$\Sigma(Ri*Ni)/Nt$	$\Sigma(Ni*No)/Nt$	$\Sigma(Ri*Ni)/Ni$	$(No*Ni)/Ni$
1	2	3	4	5	6	7	8	9	10	11	12
1	Nahan	147328	147324	17877	956	36465859	1953933	247.51	13.26	18.66	13.26
2	Solan	207134	160303	116468	912	110762649	1414153	534.74	6.83	78.32	8.82
3	Shimla	128383	115155	11152	607	16803187	1382076	130.88	10.77	12.16	12.00
4	Rohru	73817	46678	4899	272	5665629	405505	76.75	5.49	13.97	8.69
5	Rampur	161701	98719	5593	729	11690669	1307270	72.30	8.08	8.94	13.24
6	Dalhousie	283008	250010	35149	1387	63572334	2987497	224.63	10.56	21.28	11.95
7	Kangra	256810	153540	9003	392	16270737	749800	63.36	2.92	21.70	4.88
8	Una	199947	120196	5113	578	6802684	898787	34.02	4.495	7.569	7.478
9	Dehra	93025	88420	4461	334	10759921	817210	115.67	8.78	13.17	9.24
10	Hamirpur	183385	176126	12086	576	32136480	1595057	175.24	8.70	20.15	9.06
11	Mandi	309630	308918	46810	5671	49724219	17251202	160.59	55.72	2.88	55.84
12	Bilaspur	142609	117989	11426	452	25891559	1088015	181.56	7.63	23.80	9.22
13	Kullu	158431	158431	17480	319	32960944	779815	208.05	4.92	42.27	4.92
	Grand Total	2345208	1941809	297517	13185	419506871	32630320	178.88	13.91	12.86	16.80
Average SAIDI		179							Minutes		2.981305361
Average SAIFI		13.91									Hours
Average CAIDI		13							Minutes		0.214272529
Average CAIFI		16.80									Hours


 Dy. Chief Engineer (SERC/IT)
 C/o Chief Engineer (Commercial)
 HPSEB Ltd, Vidyal Bhawan,

Reliability Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY2026-27 MAY 2026

RURAL

Sr. No.	Name of Circle	Total Consumer Served	Interrupted Consumer	Duration of sustained Interruptions (in Minutes)	Total Number of Interruptions	$\Sigma(Ri*Ni)$	$\Sigma(No*Ni)$	SAIDI	SAIFI	CAIDI	CAIFI
		(ΣNt)	(ΣNi)	(ΣRi)	(ΣNo)			$\Sigma(Ri*Ni)/Nt$	$\Sigma(Ni*No)/Nt$	$\Sigma(Ri*Ni)/Ni$	$(No*Ni)/Ni$
1	2	3	4	5	6	7	8	9	10	11	12
1	Nahan	148679	148670	16712	890	33598660	1828384	225.98	12.30	18.38	12.30
2	Solan	212486	178514	52921	928	98168297	1612300	462.00	7.59	60.89	9.03
3	Shimla	128629	101308	14063	698	21142528	1642281	164.37	12.77	12.87	16.21
4	Rohru	72768	47217	9180	364	9268835	522098	127.38	7.17	17.75	11.06
5	Rampur	161567	106930	7305	930	14228261	1488422	88.06	9.21	9.56	13.92
6	Dalhousie	280535	252105	227207	1726	213624051	3942875	761.49	14.05	54.18	15.64
7	Kangra	257011	150370	19936	661	28873938	1235545	112.35	4.81	23.37	8.22
8	Una	200256	127778	11029	558	18095769	824803	90.36	4.119	21.940	6.455
9	Dehra	93063	88458	5364.23	374	13287722	924472	142.78	9.93	14.37	10.45
10	Hamirpur	183503	176669	31292.20	947	85282362	2880488	464.75	15.70	29.61	16.30
11	Mandi	308988	305695	54642	4849	65692409	6699107	212.61	21.68	9.81	21.91
12	Bilaspur	144451	130995	26539	609	69283119	1541303	479.63	10.67	44.95	11.77
13	Kullu	156389	156389	25270	493	33036590	972865	211.25	6.22	33.96	6.22
		2348325	1971098	501460	14027	703582541	26114943	299.61	11.12	26.94	13.25
Average SAIDI		300							Minutes	4.9935063	Hours
Average SAIFI		11.12									
Average CAIDI		27							Minutes	0.44902934	Hours
Average CAIFI		13.25									


 Dy. Chief Engineer (SERC/T)
 O/o Chief Engineer (Commercial)
 HPSEB Ltd. Vidyut Bhawan,

Reliability Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY2026-27 JUNE 2026

RURAL

Sr. No.	Name of Circle	Total Consumer Served	Interrupted Consumer	Duration of sustained Interruptions (in Minutes)	Total Number of Interruptions	$\sum(Ri \cdot Ni)$	$\sum(No \cdot Ni)$	SAIDI	SAIFI	CAIDI	CAIFI
		($\sum Nt$)	($\sum Ni$)	($\sum Ri$)	($\sum No$)			$\sum(Ri \cdot Ni)/Nt$	$\sum(Ni \cdot No)/Nt$	$\sum(Ri \cdot Ni)/Ni$	$(No \cdot Ni)/Ni$
1	2	3	4	5	6	7	8	9	10	11	12
1	Nahan	149909	149902	21652	1126	43098501	2359113	287	15.74	18.27	15.74
2	Solan	212100	178110	46236	853	101904754	1563707	480.46	7.37	65.17	8.78
3	Shimla	128629	101308	14063	698	21142528	1642281	164.37	12.77	12.87	16.21
4	Rohru	72904	44669	17671	709	15364477	781298	210.75	10.72	19.67	17.49
5	Rampur	161475	103799	6440	797	11813176	1267188	73.16	7.85	9.32	12.21
6	Dalhousie	284281	263178	47188	1950	97730566	4377728	343.78	15.40	22.32	16.63
7	Kangra	264595	174580	12579	767	22846928	1413118	86.35	5.34	16.17	8.09
8	Una	200076	122937	7527	504	9864089	689628	49.30	3.45	14.30	5.61
9	Dehra	93236	88631	7644	3021	16760441	5683347	179.76	60.96	2.95	64.12
10	Hamirpur	180975	173931	25927	841	57904737	2039610	319.96	11.27	28.39	11.73
11	Mandi	309967	308306	58743	6921	65753726	7301155	212.13	23.55	9.01	23.68
12	Bilaspur	140781	124507	11106	607	30293273	1516868	215.18	10.77	19.97	12.18
13	Kullu	159106	159106	54711	480	38762577	1089274	243.63	6.85	35.59	6.85
		2358034	1992964	331487	19274	533239773	31724315	226.14	13.45	16.81	15.92
Average SAIDI		226							Minutes	3.7689573	Hours
Average SAIFI		13.45									
Average CAIDI		17							Minutes	0.2801425	Hours
Average CAIFI		15.92									

Dy. Chief Engineer (SERC/T)
 Dy. Chief Engineer (Commercial)
 HPSEB Ltd. Vidyut Bhawan

Realibility Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY2026-27 April 2026 **URBAN**

Sr. No.	Name of Circle	Total Consumer Served	Interrupted Consumer	Duration of sustained Interruptions (in Minutes)	Total Number of Interruptions	$\Sigma(Ri*Ni)$	$\Sigma(No*Ni)$	SAIDI	SAIFI	CAIDI	CAIFI
		(ΣNt)	(ΣNi)	(ΣRi)	(ΣNo)			$\Sigma(Ri*Ni)/Nt$	$\Sigma(Ni*No)/Nt$	$\Sigma(Ri*Ni)/Ni$	$(No*Ni)/Ni$
1	2	3	4	5	6	7	8	9	10	11	12
1	Nahan	37394	32040	387	71	1456347	171268	38.95	4.58	8.50	5.35
2	Solan	88978	85592	26421	420	21664586	439198	243.48	4.94	49.33	5.13
3	Shimla	124901	59468	1190	107	2732680	267863	21.88	2.14	10.20	4.50
4	Rohru	17037	7061	1330	25	2380161	30710	139.71	1.80	77.50	4.35
5	Rampur	8814	4020	9	1	36180	4020	4.10	0.46	9.00	1.00
6	Dalhousie	30514	28669	4296	132	12708599	444418	416.48	14.56	28.60	15.50
7	Kangra	28592	19733	282	36	229501	32921	8.03	1.15	6.97	1.67
8	Una	36088	11172	245	14	229390	15537	6.36	0.43	14.76	1.39
9	Dehra	6509	6509	40	8	141480	28296	21.74	4.35	5.00	4.35
10	Hamirpur	37370	37370	1553	84	6512793	337152	174.28	9.02	19.32	9.02
11	Mandi	71149	71149	4957	128	2753459	71699	38.70	1.01	38.40	1.01
12	Bilaspur	23990	22177	109	25	639940	121590	26.68	5.07	5.26	5.48
13	Kullu	37374	37374	419	17	1992561	77187	53.31	2.07	25.81	2.07
	Grand Total	548710	422334	41238	1068	53477677	2041859	97.46	3.72	26.19	4.83
Average SAIDI		97							Minutes	1.6243455	Hours
Average SAIFI		3.72									
Average CAIDI		26							Minutes	0.43651134	Hours
Average CAIFI		4.586250257									


 Dy. Chief Engineer (SERC/M)
 Dy. Chief Engineer (Commercial)
 HPSEB Ltd. Vidyt Bhawan,

Reliability Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY2026-27 MAY 2026

URBAN

Sr. No.	Name of Circle	Total Consumer Served	Interrupted Consumer	Duration of sustained Interruptions (in Minutes)	Total Number of Interruptions	$\Sigma(Ri*Ni)$	$\Sigma(No*Ni)$	SAIDI	SAIFI	CAIDI	CAIFI
		(ΣNt)	(ΣNi)	(ΣRi)	(ΣNo)			$\Sigma(Ri*Ni)/Nt$	$\Sigma(Ni*No)/Nt$	$\Sigma(Ri*Ni)/Ni$	$(No*Ni)/Ni$
1	2	3	4	5	6	7	8	9	10	11	12
1	Nahan	38075	38075	729	87	2656829	206870	69.78	5.43	12.84	5.43
2	Solan	89177	85933	11692	279	16696793	432302	187.23	4.85	38.62	5.03
3	Shimla	124993	66501	2537	211	5699105	442511	45.60	3.54	12.88	6.65
4	Rohru	17046	7228	791	35	1557575	56270	91.37	3.30	27.68	7.79
5	Rampur	8814	4656	26	4	44866	8465	5.09	0.96	5.30	1.82
6	Dalhousie	30354	27166	3664	120	8474351	300507	279.18	9.90	28.20	11.06
7	Kangra	56861	39782	512	69	805346	129683	14.16	2.28	6.21	3.26
8	Una	36085	20670	4679	45	5063387	69535	140.32	1.93	72.82	3.36
9	Dehra	6514	6514	42	255	147434	763615	22.63	117.23	0.19	117.23
10	Hamirpur	37426	37426	6841	155	26797832	565199	716.02	15.10	47.41	15.10
11	Mandi	71270	71270	12016	795	7594109	260958	106.55	3.66	29.10	3.66
12	Bilaspur	24004	22182	3710	57	18253957	284624	760.45	11.86	64.13	12.83
13	Kullu	37291	37291	357	9	1440630	43042	38.63	1.15	33.47	1.15
	Grand Total	577910	464694	47596	2121	95232214	3563581	165	6.17	26.72	7.67
Average SAIDI		165							Minutes	2.74645458	Hours
Average SAIFI		6.17									
Average CAIDI		27							Minutes	0.44539568	Hours
Average CAIFI		7.67									


 Dy. Chief Engineer (SERC/T)
 Dy. Chief Engineer (Commercial)
 HPSEBL Ltd, Vidyut Bhawan,

Realibility Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY2026-27 JUNE 2026

URBAN

Sr. No.	Name of Circle	Total Consumer Served	Interrupted Consumer	Duration of sustained Interruptions (in Minutes)	Total Number of Interruptions	$\Sigma(Ri*Ni)$	$\Sigma(No*Ni)$	SAIDI	SAIFI	CAIDI	CAIFI
		(ΣNt)	(ΣNi)	(ΣRi)	(ΣNo)			$\Sigma(Ri*Ni)/Nt$	$\Sigma(Ni*No)/Nt$	$\Sigma(Ri*Ni)/Ni$	$(No*Ni)/Ni$
1	2	3	4	5	6	7	8	9	10	11	12
1	Nahan	38311	38311	687	92	2088569	225764	55	5.89	9.25	5.89
2	Solan	86032	86027	17242	363	13965843	393898	162.33	4.58	35.46	4.58
3	Shimla	124943	64454	2159	195	3353344	426314	26.84	3.41	7.87	6.61
4	Rohru	17050	6994	3172	67	4299354	109400	252.16	6.42	39.30	15.64
5	Rampur	8814	747	16	1	11952	747	1.36	0.08	16.00	1.00
6	Dalhousie	30389	28256	1925	114	6775565	455578	222.96	14.99	14.87	16.12
7	Kangra	85560	57141	494	51	1468728	136391	17.17	1.59	10.77	2.39
8	Una	36126	13429	1244	30	1252130	31337	34.66	0.87	39.96	2.33
9	Dehra	6449	6449	37	254	127474	759623	19.77	117.79	0.17	117.79
10	Hamirpur	37497	37497	4122	121	14558311	481701	388.25	12.85	30.22	12.85
11	Mandi	71497	71497	11797	820	7466372	348149	104.43	4.87	21.45	4.87
12	Bilaspur	23766	21941	204	32	1442243	146300	60.69	6.16	9.86	6.67
13	Kullu	37423	37423	135	5	556870	20400	14.88	0.55	27.30	0.55
	Grand Total	603857	470166	43234	2145	57366755	3535602	95.00	5.86	16.23	7.52
Average SAIDI		95							Minutes	1.58334272	Hours
Average SAIFI		5.86									
Average CAIDI		16							Minutes	0.27042427	Hours
Average CAIFI		7.52									


 Dy. Chief Engineer (SERC/T)
 Dy. Chief Engineer (Commercial)
 HPSEBL Ltd. Vidyut Bhawan,

Reliability Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY26-27 APRIL 2026

(RURAL+URBAN)

Sr. No.	Name of Circle	Total Consumer Served	Interrupted Consumer	Duration of sustained Interruptions (in Minutes)	Total Number of Interruptions	$\Sigma(Ri*Ni)$	$\Sigma(No*Ni)$	SAIDI	SAIFI	CAIDI	CAIFI
		(ΣNt)	(ΣNi)	(ΣRi)	(ΣNo)			$\Sigma(Ri*Ni)/Nt$	$\Sigma(Ni*No)/Nt$	$\Sigma(Ri*Ni)/Ni$	$(No*Ni)/Ni$
1	2	3	4	5	6	7	8	9	10	11	13
1	Nahan	184722	179364	18264	1027	37922206	2125201	205.29	11.50	17.84	11.85
2	Solan	296112	245895	142889	1332	132427235	1853351	447.22	6.26	71.45	7.54
3	Shimla	253284	174623	12342	714	19535867	1649939	77.13	6.51	11.84	9.45
4	Rohru	90854	53739	6229	297	8045790	436215	88.56	4.80	18.44	8.12
5	Rampur	170515	102739	5602	730	11726849	1311290	68.77	7.69	8.94	12.76
6	Dalhousie	313522	278679	39445	1519	76280933	3431915	243.30	10.95	22.23	12.31
7	Kangra	285402	173273	9285	428	16500238	782721	57.81	2.74	21.08	4.52
8	Una	236035	131368	5358	592	7032074	914324	29.79	3.87	7.69	6.96
9	Dehra	99534	94929	4501	342	10901401	845506	109.52	8.49	12.89	8.91
10	Hamirpur	220755	213496	13639	660	38649273	1932209	175.08	8.75	20.00	9.05
11	Mandi	380779	380067	51767	5799	52477678	17322901	137.82	45.49	3.03	45.58
12	Bilaspur	166599	140166	11535	477	26531499	1209605	159.25	7.26	21.93	8.63
13	Kullu	195805	195805	17899	336	34953505	857002	178.51	4.38	40.79	4.38
	Grand Total	2893918	2364143	338755	14253	472984548	34672179	163.44	11.98	13.64	14.67
Average SAIDI		163							Minutes	2.7240149	Hours
Average SAIFI		11.98									
Average CAIDI		14							Minutes	0.2273603	Hours
Average CAIFI		14.66585524									

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 Dy. Chief Engineer (SERC/M)
 O/o Chief Engineer (Commercial)
 HPSEB Ltd. Vidyut Bhawan.

Reliability Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY26-27 MAY 2026

(RURAL+URBAN)

Sr. No.	Name of Circle	Total Consumer Served	Interrupted Consumer	Duration of sustained Interruptions (in Minutes)	Total Number of Interruptions	$\Sigma(Ri*Ni)$	$\Sigma(No*Ni)$	SAIDI	SAIFI	CAIDI	CAIFI
		(ΣNt)	(ΣNi)	(ΣRi)	(ΣNo)			$\Sigma(Ri*Ni)/Nt$	$\Sigma(Ni*No)/Nt$	$\Sigma(Ri*Ni)/Ni$	$(No*Ni)/Ni$
1	2	3	4	5	6	7	8	9	10	11	13
1	Nahan	186754	186745	17441	977	36255489	2035254	194.14	10.90	17.81	10.90
2	Solan	301663	264447	64613	1207	114865090	2044602	380.77	6.78	56.18	7.73
3	Shimla	253622	167809	16600	909	26841633	2084792	105.83	8.22	12.87	12.42
4	Rohru	89814	54445	9971	399	10826410	578368	120.54	6.44	18.72	10.62
5	Rampur	170381	111586	7331	934	14273127	1496887	83.77	8.79	9.54	13.41
6	Dalhousie	310889	279271	230871	1846	222098402	4243382	714.40	13.65	52.34	15.19
7	Kangra	313872	190152	20448	730	29679284	1365228	94.56	4.35	21.74	7.18
8	Una	236341	148448	15708	603	23159156	894338	97.99	3.78	25.90	6.02
9	Dehra	99577	94972	5406	629	13435156	1688087	134.92	16.95	7.96	17.77
10	Hamirpur	220929	214095	38133	1102	112080194	3445687	507.31	15.60	32.53	16.09
11	Mandi	380258	376965	66658	5644	73286518	6960065	192.73	18.30	10.53	18.46
12	Bilaspur	168455	153177	30249	666	87537076	1825927	519.65	10.84	47.94	11.92
13	Kullu	193680	193680	25627	502	34477220	1015907	178.01	5.25	33.94	5.25
	Grand Total	2926235	2435792	549056	16148	798814755	29678524	272.98	10.14	26.92	12.18
Average SAIDI		273							Minutes	4.54973	Hours
Average SAIFI		10.14									
Average CAIDI		27							Minutes	0.44859	Hours
Average CAIFI		12.18									


 Dy. Chief Engineer (SERC/T)
 Dy. Chief Engineer (Commercial)
 HPSEB Ltd. Vidyut Bhawan,

Reliability Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY26-27 JUNE 2026

(RURAL+URBAN)

Sr. No.	Name of Circle	Total Consumer Served	Interrupted Consumer	Duration of sustained Interruptions (in Minutes)	Total Number of Interruptions	$\Sigma(Ri*Ni)$	$\Sigma(No*Ni)$	SAIDI	SAIFI	CAIDI	CAIFI
		(ΣNt)	(ΣNi)	(ΣRi)	(ΣNo)			$\Sigma(Ri*Ni)/Nt$	$\Sigma(Ni*No)/Nt$	$\Sigma(Ri*Ni)/Ni$	$(No*Ni)/Ni$
1	2	3	4	5	6	7	8	9	10	11	13
1	Nahan	188220	188213	22339	1218	45187070	2584877	240.08	13.73	17.48	13.73
2	Solan	298132	264137	63478	1216	115870597	1957605	388.66	6.57	59.19	7.41
3	Shimla	253572	165762	16222	893	24495872	2068595	96.60	8.16	11.84	12.48
4	Rohru	89954	51663	20843	776	19663831	890698	218.60	9.90	22.08	17.24
5	Rampur	170289	104546	6456	798	11825128	1267935	69.44	7.45	9.33	12.13
6	Dalhousie	314670	291434	49113	2064	104506131	4833306	332.11	15.36	21.62	16.58
7	Kangra	350155	231721	13073	818	24315656	1549509	69.44	4.43	15.69	6.69
8	Una	236202	136366	8771	534	11116219	720965	47.06	3.05	15.42	5.29
9	Dehra	99685	95080	7681	3275	16887915	6442970	169.41	64.63	2.62	67.76
10	Hamirpur	218472	211428	30049	962	72463048	2521311	331.68	11.54	28.74	11.93
11	Mandi	381464	379803	70540	7741	73220098	7649304	191.94	20.05	9.57	20.14
12	Bilaspur	164547	146448	11310	639	31735516	1663168	192.87	10.11	19.08	11.36
13	Kullu	196529	196529	54846	485	39319447	1109674	200.07	5.65	35.43	5.65
	Grand Total	2961891	2463130	374721	21419	590606528	35259917	199.40	11.90	16.75	14.32
Average SAIDI		199							Minutes	3.3233641	Hours
Average SAIFI		11.90									
Average CAIDI		17							Minutes	0.279168	Hours
Average CAIFI		14.32									


 Dy. Chief Engineer (SERC/T)
 C/o Chief Engineer (Commercial)
 HPSEB Ltd. Vidyut Bhawan,

Reliability Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY26-27 1st Quarter Rural

Sr. No.	Name of Circle	Total Consumer Served	Interrupted Consumer	Duration of sustained Interruptions (in Minutes)	Total Number of Interruptions	$\Sigma(Ri*Ni)$	$\Sigma(No*Ni)$	SAIDI	SAIFI	CAIDI	CAIFI
		(ΣNt)	(ΣNi)	(ΣRi)	(ΣNo)			$\Sigma(Ri*Ni)/Nt$	$\Sigma(Ni*No)/Nt$	$\Sigma(Ri*Ni)/Ni$	$(No*Ni)/Ni$
1	3	4	5	6	7	8	9	10	11	12	13
1	Nahan	148639	148632	18747	991	113163020	6141430	761.33	41.32	18.43	41.32
2	Solan	210573	172309	71875	898	103611900	1530053	492.05	7.27	67.72	8.88
3	Shimla	128547	105924	13093	668	59088243	4666638	459.66	36.30	12.66	44.06
4	Rohru	73163	46188	10583	448	30298941	1708901	414.13	23.36	17.73	37.00
5	Rampur	161581	103149	6446	819	12577369	1354293	77.84	8.38	9.29	13.13
6	Dalhousie	282608	255098	103181	1688	374926951	11308100	1326.67	40.01	33.16	44.33
7	Kangra	259472	159497	13839	607	67991603	3398463	262.04	13.10	20.01	21.31
8	Una	200093	123637	7890	547	34762542	2413218	173.73	12.06	14.41	19.52
9	Dehra	93108	88503	5823	1243	13602695	2475010	146.10	26.58	5.50	27.97
10	Hamirpur	182621	175575	23102	788	175323579	6515155	960.04	35.68	26.91	37.11
11	Mandi	309528	307640	53398	5814	60390118	10417155	195.10	33.65	5.80	33.86
12	Bilaspur	142614	124497	16357	556	125467951	4146186	879.78	29.07	30.26	33.30
13	Kullu	157975	157975	32487	431	104760111	2841954	663.14	17.99	36.86	17.99
	Grand Total	2350522	1968624	376822	15495	1275965023	58916556	542.84	25.07	21.66	29.93
Average SAIDI		543							Minutes	9.05	Hours
Average SAIFI		25.07									
Average CAIDI		22							Minutes	0.36095259	Hours
Average CAIFI		29.93									


 Dy. Chief Engineer (SERC/IT)
 O/o Chief Engineer (Commercial)
 HPSEB Ltd. Vidyut Bhawan.

Reliability Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY26-27 1st Quarter Urban											
Sr. No.	Name of Circle	Total Consumer Served	Interrupted Consumer	Duration of sustained Interruptions (in Minutes)	Total Number of Interruptions	$\Sigma(Ri*Ni)$	$\Sigma(No*Ni)$	SAIDI	SAIFI	CAIDI	CAIFI
		(ΣNt)	(ΣNi)	(ΣRi)	(ΣNo)			$\Sigma(Ri*Ni)/Nt$	$\Sigma(Ni*No)/Nt$	$\Sigma(Ri*Ni)/Ni$	$(No*Ni)/Ni$
1	3	4	5	6	7	8	9	10	11	12	13
1	Nahan	37927	36142	601	83	6201745	603902	163.52	15.92	10.27	16.71
2	Solan	88062	85851	18452	354	52327222	1265398	594.21	14.37	41.35	14.74
3	Shimla	124946	63474	1962	171	11785129	1136688	94.32	9.10	10.37	17.91
4	Rohru	17044	7094	1764	42	8237090	196380	483.27	11.52	41.94	27.68
5	Rampur	8814	3141	17	2	92998	13232	10.55	1.50	7.03	4.21
6	Dalhousie	30419	28030	3295	122	27958515	1200503	919.11	39.47	23.29	42.83
7	Kangra	57004	38885	429	52	2503575	298995	43.92	5.25	8.37	7.69
8	Una	36100	15090	2056	30	6544907	116409	181.30	3.22	56.22	7.71
9	Dehra	6491	6491	40	172	416388	1551534	64.15	239.04	0.27	239.04
10	Hamirpur	37431	37431	4172	120	47868936	1384052	1278.86	36.98	34.59	36.98
11	Mandi	71305	71305	9590	581	17813940	680806	249.83	9.55	26.17	9.55
12	Bilaspur	23920	22100	1341	38	20336140	552514	850.17	23.10	36.81	25.00
13	Kullu	37363	37363	304	10	3990061	140629	106.79	3.76	28.37	3.76
	Grand Total	576826	452398	44023	1778	206076646	9141042	357.26	15.85	22.54	20.21
Average SAIDI		357							Minutes	5.95433068	Hours
Average SAIFI		15.85									
Average CAIDI		23							Minutes	0.37573515	Hours
Average CAIFI		20.21									


 Dy. Chief Engineer (SERC/T)
 Dy. Chief Engineer (Commercial)
 HPSEB Ltd. Vidyut Bhawan,

Reliability Indices (SAIDI, SAIFI, CAIDI, CAIFI), HPSEBL, FY26-27 1st Quarter (RURAL+URBAN)

Sr. No.	Name of Circle	Total Consumer Served	Interrupted Consumer	Duration of sustained Interruptions (in Minutes)	Total Numbers of Interruptions	$\Sigma(Ri*Ni)$	$\Sigma(No*Ni)$	SAIDI	SAIFI	CAIDI	CAIFI
		(ΣNt)	(ΣNi)	(ΣRi)	(ΣNo)			$\Sigma(Ri*Ni)/Nt$	$\Sigma(Ni*No)/Nt$	$\Sigma(Ri*Ni)/Ni$	$(No*Ni)/Ni$
1	3	4	5	6	7	8	9	10	11	12	13
1	Nahan	186565	184774	19348	1074	119364765	6745332	639.80	36.16	17.70	36.51
2	Solan	298636	258160	90327	1252	155939122	2795451	522.17	9.36	55.78	10.83
3	Shimla	253493	169398	15055	839	70873372	5803326	279.59	22.89	12.21	34.26
4	Rohru	90207	53282	12348	491	38536031	1905281	427.19	21.12	20.23	35.76
5	Rampur	170395	106290	6463	821	12670367	1367525	74.36	8.03	9.27	12.87
6	Dalhousie	313027	283128	106476	1810	402885466	12508603	1287.06	39.96	32.21	44.18
7	Kangra	316476	198382	14269	659	70495178	3697458	222.75	11.68	19.07	18.64
8	Una	236193	138727	9946	576	41307449	2529627	174.89	10.71	16.33	18.23
9	Dehra	99599	94994	5863	1415	14019083	4026544	140.76	40.43	3.48	42.39
10	Hamirpur	220052	213006	27274	908	223192515	7899207	1014.27	35.90	28.26	37.08
11	Mandi	380834	378945	62988	6395	78204058	11097961	205.35	29.14	7.05	29.29
12	Bilaspur	166534	146597	17698	594	145804091	4698700	875.52	28.21	31.03	32.05
13	Kullu	195338	195338	32791	441	108750172	2982583	556.73	15.27	36.46	15.27
	Grand Total	2927348	2421022	420844	17273	1482041669	68057598	506.27	23.25	21.78	28.11
Average SAIDI		506							Minutes	8.43790847	
Average SAIFI		23.25									
Average CAIDI		22							Minutes	0.36293809	
Average CAIFI		28.11									


 Dy. Chief Engineer (BRC/T)
 Dy. Chief Engineer (Commercial)
 HPSEBL Ltd. Vidyut Bhawan,